



Australian Government
Australian Digital Health Agency

Improve continuity of care with My Health Record

A webinar for community and practice nurses

Josh Warlow and Kathy Rainbird
17/09/2019



Acknowledgement



We would like to acknowledge the traditional owners of country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to them and their cultures, and to Elders both past and present.



Learning Outcomes

Why

we need My
Health Record

What

My Health
Record is

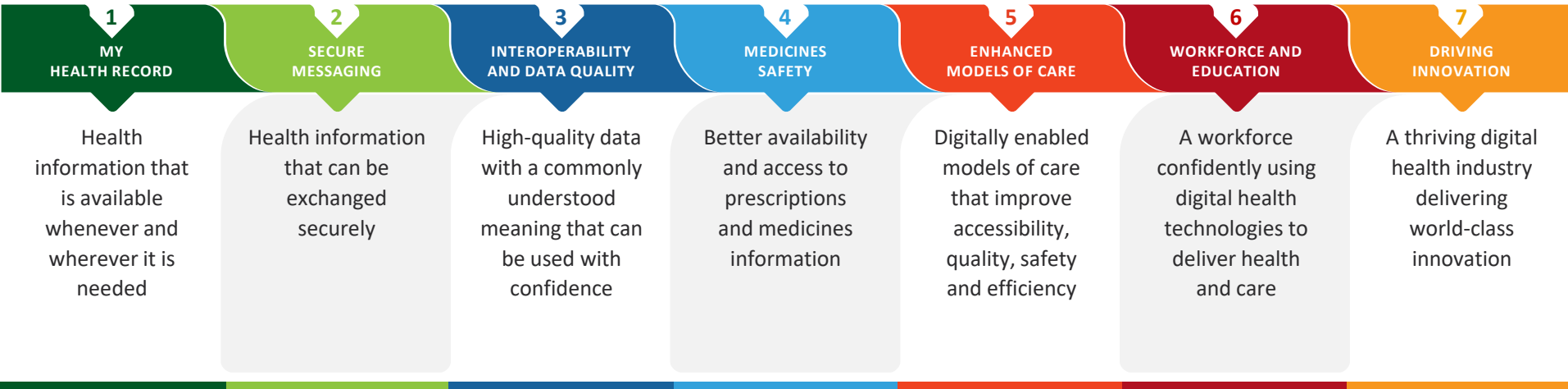
How

to use My Health
Record



National Digital Health Strategy – roadmap for delivery

Co-designed with all states and territories and agreed by COAG Health Council



[Download the Framework for Action](#)

Poll question

Do you use My Health Record at work:

- Yes, all the time
- Yes, sometimes
- Yes, very rarely
- No, don't know how to
- No, we are not connected



Why do we need My Health Record?

Barriers to optimal care provision include:



Consumers

- Difficulties recalling their medical history
- Challenges in communicating their medical history
- Having to repeat their medical history



Providers

- Information in multiple places
- Challenges in accessing information
- Barriers in sharing information



My Health Record

Access to
information



Validating
history



New / visiting
patients



Contribute key
information



My Health Record

Document Type

Medicines View

Pathology Reports Overview

Diagnostic Imaging Reports Overview

Medicare Overview

Discharge Summary

Shared Health Summary

Specialist Letter

Personal Health Summary

Diagnostic Imaging Report

Event Summary

Pathology Report

Pharmacists Shared Medicines List

Save Access Upload

- ✓ **Medical History** + MBS
- ✓ **Immunisations** + AIR
- ✓ **Allergies & Adverse Reactions**
- ✓ **Medicines**
 - Prescribed
 - Dispensed
 - Over the counter
 - PBS
- ✓ **Clinical summaries**
- ✓ **Pathology & Diagnostic Imaging Reports**

What is My Health Record?

What is My Health Record?



It is an online summary of an individual's **key health information**, securely in one place. It is available to the individual and their healthcare providers when and where they need it, including in an emergency.



It is part of a **national system** – an individual's My Health Record is available wherever they are and no matter which registered healthcare provider they are seeing



It is **personally controlled** – the individual can choose what gets uploaded, what stays in their record, and who can see their record



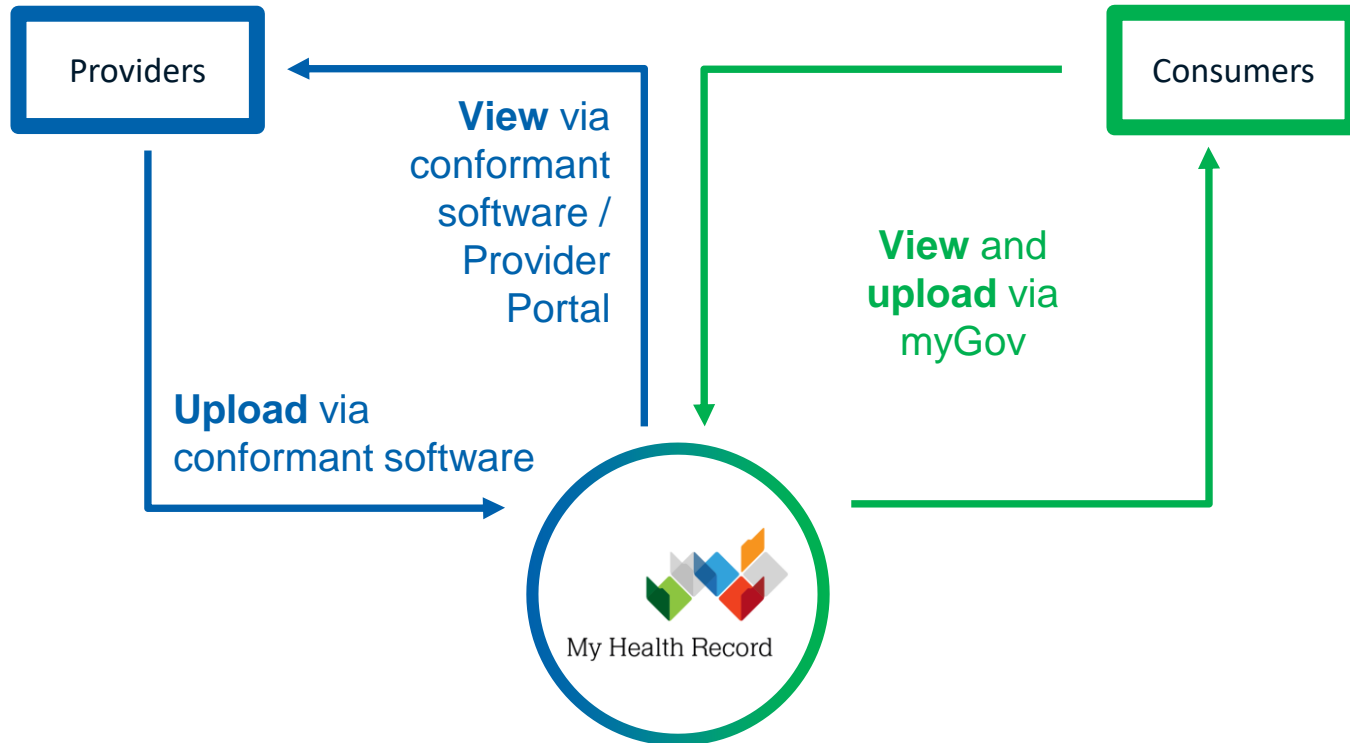
It is **accessible at all times** – including at point of care



It is **protected** – by legislation with strong privacy and security mechanisms



How does My Health Record work?



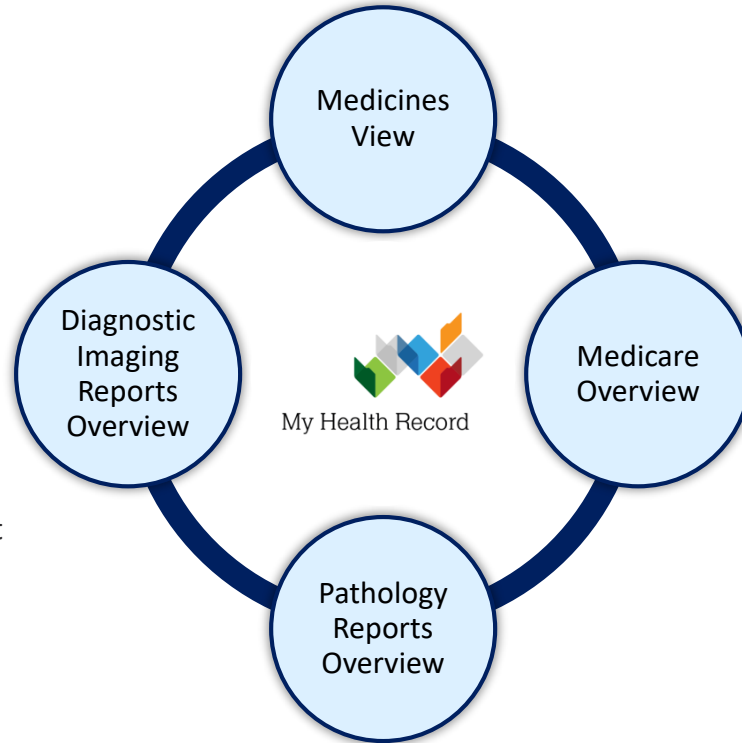
How does My Health Record work?



Documents and views

Provider Documents

- Shared Health Summaries
- Discharge Summaries
- Pathology reports
- Diagnostic Imaging
- Event Summaries
- Prescription records
- Dispense records
- Pharmacist Shared Medicines List
- Specialist Letters
- eReferrals



Consumer Documents

- Personal Health Summary
- Personal Health Notes
- Advance Care Planning Documents & Custodian Details
- Emergency Contacts
- Childhood development

Medicare Documents

- MBS & PBS Claims
- Organ Donor Register Status
- Immunisation (AIR)



My Health Record statistics



90.1%

National My Health Record participation rate.



28 million

clinical documents have been uploaded to people's My Health Records.



64 million

medication prescription and dispense records have been uploaded.



16,400

healthcare professional organisations are connected, including GP organisations, hospitals, pharmacies and aged care services.

myhealthrecord.gov.au > About > My Health Record statistics



Digital Health Foundations

The right health information for the right individual at the point of care

HPI-I

Healthcare Provider
Identifier – Individual

Provider

Recipient

IHI

Individual Healthcare Identifier



Organisation

HPI-O

Healthcare Provider Identifier
- Organisation

Healthcare Event



My Health Record security



Many safeguards are in place to protect the information held in the My Health Record system, such as strong encryption, firewalls, secure login processes and audit logging.



- The My Health Record system is monitored by the Cyber Security Centre within the Australian Digital Health Agency.
- External software goes through a conformance process before it is allowed to connect to the system.
- The privacy of information in the My Health Record system is protected by legislation. Significant penalties apply for deliberate misuse of this information.



All data within the My Health Record system is stored securely in Australia.



Millionaire Hot Seat, May 2019

Consumer control



Consumers can choose to **restrict access to specific documents** in their My Health Record by setting a code (LDAC)

Only organisation given the LDAC can access those documents



Consumers can **restrict access to their record** by setting a code (RAC)

Only organisations given the code can access any part of their My Health Record



In an emergency, a clinician can exercise a **'break glass'** facility to allow temporary access



Consumers can choose to receive a **SMS or email alert** when a health provider organisation accesses their My Health Record



All instances of access to My Health Record are **monitored and logged**



Uploading to My Health Record

What is the Shared Health Summary?

- Current medical conditions
- Past medical history
- Medicines
- Allergies and adverse reactions
- Immunisations

Shared Health Summary
8 Oct 2016

Mr REIDAR KENNEY DOB: 1 Aug 1998 (17y*) SEX: Male IHI: 8003 5080 0000 4457

START OF DOCUMENT

DHSITESTORGI66
Author: Mr Gary Parkhouse (Resident Medical Officer)
Phone: 08 6250 9131

Generated by
mmeX

Adverse Reactions

Adverse Reactions

Substance/Agent	Manifestations
Box products	• Anaphylaxis

Medications

Medications

Medication	Directions	Clinical Indication
Aspro Clear 300 mg tablet, effervescent, 24	1 Tablets Morning Oral	
codeine phosphate 30 mg tablet, 20	1 Tablets Morning Oral	
penicillamine 125 mg tablet, 100	1 Tablets Morning Oral	

Medical History

Medical History

Item	Date
New pyogenic arthritis	

Immunisations

None Supplied



What is an Event Summary?

An event summary captures key health information about **significant** healthcare events that are relevant to the ongoing care of an individual

Is this service now complete?

The service for VAN ZYL, ANDRIA MARIANNE 19yrs Current Patient Female
which started 18/10/2018 11:07 am
is about to be closed.

Service message (No confidential information)

<input checked="" type="checkbox"/> Yes - This service is now complete	<input type="checkbox"/> No - Patient will see another provider
<input type="checkbox"/> Ignore - No service has been provided	<input type="checkbox"/> Cancel - Don't close the clinical record

Send Event Summary to My Health Record

Send Shared Health Summary to My Health Record

[Help](#)



Interaction with My Health Record: a practical example

Caleb Derrington, 85 years old

- Your next patient is Caleb. He has been a patient of this practice for a long while.
- He went to Brisbane to spend a few months with his daughter and returned home 2 weeks ago.
- He is booked in for his yearly health assessment with you today.
- Caleb mentions he was a bit unwell recently and saw a GP in Brisbane who gave him a script for antibiotics but he decided not to take it.



Medicines View

Allergies and Adverse Reactions
Penicillin,
Phenoxymethylpenicillin

Medicines Preview
02-Apr-2017 to 29-May-2019
(2 minutes ago)

Shared Health Summary
25-Feb-2019 (3 months ago)
Author:Own
[Own Organisation](#)
tel:0716543542,fax:0716543542,m
ailto:info@practice.com.au

[* More recent than the Discharge Summary](#)

Discharge Summary
02-Apr-2017 (2 years ago)
Author:Own
[Own Organisation](#)
tel:5555-6666

[\[Back to top\]](#) [\[<\] First](#) [\[<<\] Previous](#) [\[Help\]](#)

Medicines Preview - Latest Documents- sorted by descending event date
02-Apr-2017 to 29-May-2019 (2 minutes ago)

Source/Author	Date	Medicine - Active Ingredient(s)	Medicine - Brand	Directions
Event Summary by Own Organisation	29-May-2019 (2 minutes ago)		Amoxicillin 500mg Capsule	1 Capsule Every 6 hours without regard to meals As directed for Upper respiratory tract infection
Shared Health Summary by Own Organisation	25-Feb-2019 (3 months ago)		Actonel Once-a-Month 150 mg film-coated tablet	1 Tablet Once a week for Osteoporosis
			Avanza 45mg Tablet	1 Tablet In the evening for Depression
			Avapro HCT 150/12.5 film-coated tablet	1 Tablet Daily for Hypertension
			Crestor 20mg Tablet	1 Tablet Daily for Hyperlipidaemia
			Madonar 125 hard capsule	1 Tablet Three times a day for Parkinson's




Recent event summary

Event Summary | 30 May 2019 | Mr Caleb DERRINGTON | DoB 15 Jun 1933 (85y) | SEX Male | IHI 8003 6080 0004 5922

START OF DOCUMENT

NEHTA

Author Dr Phillip Lang (General Medical Practitioner)
Phone 0730230000
Encounter Period 30 May 2019 12:18+1000 to 30 May 2019 12:22+1000

Generated From:

MedicalDirector®

Event Details

Clinical Synopsis Description

Description
New patient; visiting family feeling unwell with fever and cough for 2 days. ? URTI_viral. Prescription for amoxicillin given if symptoms don't get better with supporting treatment in the next 2 days

Medications

Medications

Medication	Directions	Clinical Indication	Change Status
AMOXICILLIN Capsule 500mg	Dose:1; Freq:q.i.d.	Upper Respiratory Tract Infection - Virus	Changed - Change made

ADMINISTRATIVE DETAILS

Patient		Author	
Name	Mr Caleb DERRINGTON	Name	Dr Phillip Lang (General Medical Practitioner)
Sex	Male	Organisation	NEHTA
Indigenous Status	Neither Aboriginal nor Torres Strait Islander origin	Work Place	400 George Street, Brisbane, QLD, 4001, Australia
Date of Birth	15 Jun 1933 (85y)	Phone	0730230000 (Workplace)
IHI	8003 6080 0004 5922		
Entitlements	29507907121 (Medicare Benefits)		
Home Address	4 Old Tenterfield Rd, Paddys Flat, NSW, 2469, Australia		
Phone	0455555555 (Workplace)		

Clinical Document Details

Document Type	Event Summary
Creation Date/Time	30 May 2019 12:24+1000
Date/Time Attested	30 May 2019 12:24+1000
Document ID	48972408-7344-4cf3-aaac-9f5edb2798c8
Document Set ID	bc92490e-9ee0-4f14-9341-6283e61b3b3a
Document Version	1
Completion Code	Final

“New patient; visiting family feeling unwell with fever and cough for 2 days? URTI_viral. Prescription for Amoxicillin given if symptoms don't get better with supporting treatment in the next 2 days.”



Health Assessment: Advance Care Directive

The screenshot shows a software window titled "Health Assessment". On the left is a navigation pane with icons for Demographic, Family history, Social history, Alcohol, Tobacco, Medical history, Medications, Basic functions, Activities of daily living, and History & Examination. The main area contains various form fields. The "Advance Health Directive" dropdown menu is highlighted with a blue circle, and its options "Yes" and "No" are visible. Other fields include "Consent obtained", "Assessment location", "Marital status", "Sexuality", "Elite Athlete", "Enduring Power of Attorney", "On screen comment", "Recreational activities", "Accommodation", "Lives with", "Has carer", "Carer details", "Is carer", "Do you feel safe in your own home?", "Other social history", and "Recommendations". At the bottom, there are buttons for "Add", "Edit", "Delete", "Insert previous notes", "Preview", "Print", "Save", and "Cancel".

Have you thought about putting that on your My Health Record?

[How to add advance care plans \(information for patients\)](#)



Health Assessment: Mini Mental State

One point if sentence has a subject, a verb, and makes sense.

11. Ask the patient to copy a pair of intersecting pentagons onto a piece of paper.

One point if the figure has ten corners and two intersecting lines.

This result indicates that mild cognitive impairment is present.

Total: 22

Previous examinations Print Save Save & Close Close

- Confirm with GP
- Add new diagnosis
- Possible referral



Health Assessment: Medical History

Health Assessment

Consent obtained Assessment location: 3m 54s

Past history:

Date	Condition	Status	Severity	Description
10/2008	Hypertension	Active		
02/2009	Osteoporosis	Active		
03/2009	Memory loss	Active		
10/2010	Bilateral Cataract	Active		
05/2012	Parkinson's disease	Active		
03/2013	Ischaemic heart disease	Active		
03/2013	Humerus fracture	Active		

Immunisations:

Date	Vaccine	Sequence	Batch No.	Given by	Site
17/07/2004	Pneumovax 23	1		Not given here	Le
20/07/2009	Pneumovax 23	2		Not given here	Le
20/03/2012	Fluvax	1		Not given here	Le
10/05/2013	Fluvax	1		Not given here	Le
13/05/2014	Fluvax	1		Not given here	Le

Recommendations:

Recommendation

Add recommendations to Today's notes Save Examination as Today's notes

Performed by: Review date: Send reminder

- Check AIR for last Pneumovax date

AIR view

Medicare Overview - From: 20-Mar-2018 to 20-Mar-2019 | 20 Mar 2019 | CALEB DERRINGTON | DoB 15 Jun 1933 (85y) | SEX Male | IHI 8003 6080 0004 5922

START OF DOCUMENT

My Health Record

Prescription Information - PBS and RPBS

No Information Available

Australian Immunisation Register - AIR

Immunisations

Type	Date	Dose
Tripacel	29 Jul 2016 16:20+1000	
ProQuad	29 Jul 2016 16:20+1000	
Prevenar 13	02 Jul 2016 16:20+1000	
Infanrix Hexa	02 Jul 2016 16:20+1000	
Generic Influenza	29 May 2016 16:20+1000	
MMR II	05 Jan 2016 17:20+1100	
Menitorix	05 Jan 2016 17:20+1100	
Infanrix Hexa	25 May 2015 16:20+1000	
Prevenar 13	25 May 2015 16:20+1000	
Rotarix	25 May 2015 16:20+1000	
Prevenar 13	12 Feb 2015 17:20+1100	
Infanrix Hexa	12 Feb 2015 17:20+1100	
Rotarix	12 Feb 2015 17:20+1100	
H-B-VAX II (paediatric)	03 Jan 2015 17:20+1100	

Health Assessment: Pneumovax

Immunisation

Available Vaccines

Vaccine	Against
Pneumococcus (13 valent)	Pneumococcus (13 valent)
Pneumococcus (23 valent)	Pneumococcus (23 valent)
Pneumococcus (7 valent)	Pneumococcus (7 valent)
Pneumovax 23	Pneumococcus (23 valent)
Poliaxel	Diphtheria, Tetanus, Pertussis, Poliomyelitis, Hib

Billing provider: Dr Terrance Walker (Main surgery) Include inactive providers

Given by: Dr Terrance Walker

Date: 12/06/2019 Site: Left Deltoid Sequence: 3

Route: IMI SC Oral Intradermal

Batch No.: Batch Expiry: 12/06/2019 Save batch details

Comment:

Send reminder Reminder date: 12/06/2019

Save Cancel

Date	Status	Vaccine	Diseases	Sequence
17/07/2004	Given	Pneumovax 23	Pneumococcus (23 valer 1	
20/07/2009	Given	Pneumovax 23	Pneumococcus (23 valer 2	
20/03/2012	Given	Fluvax	Influenza	1
10/05/2013	Given	Fluvax	Influenza	1
13/05/2014	Given	Fluvax	Influenza	1
12/06/2019	Given	Pneumovax 23	Pneumococcus (23 valer 3	

Health Assessment: New diagnosis

Past Medical History

Date: 12 / 6 / 2019 Today 12/06/2019

Search: CDG

Condition:

Left Right Bilateral

Acute Chronic

Mild Moderate Severe

Active Inactive

Provisional diagnosis

Fracture:

Displaced Undisplaced

Compound Comminuted

Spiral Greenstick

Further details:

Save this condition in favourites list

Send to My Health Record

Confidential

Include in summaries

Save as reason for visit

Condition list:

- Cog wheel rigidity
- Cogan Reese syndrome
- Cogan's dystrophy
- Cognitive assessment
- Cognitive behaviour therapy
- Cognitive disorder
- Cognitive impairment

Date	Condition	Severity
10/2008	Hypertension	
02/2009	Osteoporosis	
10/2010	Bilateral Cataract	
05/2012	Parkinson's disease	
03/2013	Ischaemic heart disease	
03/2013	Hyperlipidaemia	
12/2013	Depression	
12/06/2019	Cognitive impairment	Mild

New Shared Health Summary

Shared Health Summary - Mr Caleb Derrington

Please review the data displayed below before sending the Summary! Changes can be made using the '...' buttons.

Medications:

Drug name	Strength	Directions	Long term
<input checked="" type="checkbox"/> Actonel 30mg Tablet	30mg	1 Tablet Once a week	Yes
<input checked="" type="checkbox"/> Avanza 45mg Tablet	45mg	1 Tablet In the evening	Yes
<input checked="" type="checkbox"/> Avapro HCT 300/12.5 300mg...	300mg,12...	1 Tablet Daily	Yes
<input checked="" type="checkbox"/> Crestor 20mg Tablet	20mg	1 Tablet Daily	Yes
<input checked="" type="checkbox"/> Madopar 200mg,50mg Tablet	200mg,50...	1 Tablet Three times a day	Yes
<input checked="" type="checkbox"/> Monodur 120mg Tablet	120mg	1 Tablet Daily	Yes

None known None supplied

Adverse Reactions:

Item	Reaction	Severity
<input checked="" type="checkbox"/> Penicillin	Urticaria	Moderate

None known None supplied

Medical History:

Date	Item	Status	Severity
<input checked="" type="checkbox"/> 12/06/2019	Cognitive impairment	Active	Mild
<input checked="" type="checkbox"/> 12/2013	Depression	Active	
<input checked="" type="checkbox"/> 03/2013	Ischaemic heart disease	Active	
<input checked="" type="checkbox"/> 03/2013	Hypertlipidaemia	Active	
<input checked="" type="checkbox"/> 05/2012	Parkinson's disease	Active	
<input checked="" type="checkbox"/> 10/2010	Bilateral Cataract	Active	
<input checked="" type="checkbox"/> 02/2009	Osteoporosis	Active	
<input checked="" type="checkbox"/> 10/2008	Hypertension	Active	

None known None supplied

Show all inactive items Show all confidential items

Show all non-summary items

Immunisations:

Date	Vaccine	Sequence	Batch N
<input checked="" type="checkbox"/> 17/07/2004	Pneumovax 23	1	
<input checked="" type="checkbox"/> 20/07/2009	Pneumovax 23	2	
<input checked="" type="checkbox"/> 20/03/2012	Fluvax	1	
<input checked="" type="checkbox"/> 10/05/2013	Fluvax	1	
<input checked="" type="checkbox"/> 13/05/2014	Fluvax	1	
<input checked="" type="checkbox"/> 12/06/2019	Pneumovax 23	3	

None known None supplied

It may be considered good clinical practice to advise a patient that you will be uploading information to their My Health Record, particularly if this information might be considered sensitive. This approach is recommended by the Australian Medical Association in its [guide to using the My Health Record system](#) (section 4.5).



START OF DOCUMENT

NEHTA

Author Dr Phillip Lang (General Medical Practitioner)
Phone 0730230000



Adverse Reactions

Adverse Reactions

Substance/Agent	Manifestations
PENICILLINS	<ul style="list-style-type: none"> Urticaria - moderate

Medications

Medications

Medication	Directions	Clinical Indication
ACTONEL EC Tablet 35mg	Dose:1; Freq:weekly	Osteoporosis
AVANZA Tablet 30mg	Dose:1; Freq: nocte	Depression
AVAPRO HCT Tablet 300mg/12.5mg	Dose:1; Freq:daily; Instructions:1 daily	Hypertension
CRESTOR Tablet 20mg	Dose:1; Freq:daily	Hyperlipidaemia
MONODUR DURULE SR Tablet 120mg	Dose:1; Freq:daily	Ischaemic heart disease
MADOPAR Tablet 200mg/50mg	Dose:1; Freq:t.i.d.	Parkinson's disease

Medical History

- No Procedures are supplied

Medical History

Item	Date	Comment
Cognitive impairment, mild	27 Aug 2019 ->	
Depression	Dec 2013 ->	
Hyperlipidaemia	Mar 2013 ->	
Ischaemic heart disease	Mar 2013 ->	
Parkinson's disease	May 2012 ->	
Cataract (Both)	Oct 2010 ->	Bilateral
Memory loss	Mar 2009 ->	Mild short-term
Osteoporosis	Feb 2009 ->	
Hypertension	Oct 2008 ->	



Immunisations

Immunisations - Administered Immunisations

Vaccine	Sequence Number	Date
PNEUMOVAX 23		27 Aug 2019
FLUVAX		27 Aug 2019
FLUVAX	1	13 May 2014
FLUVAX	1	10 May 2013
FLUVAX	1	20 Mar 2012
PNEUMOVAX 23	2	20 Jul 2009
PNEUMOVAX 23	1	17 Jul 2004

ADMINISTRATIVE DETAILS

Patient

Name Mr Caleb DERRINGTON
Sex Male
Indigenous Status Neither Aboriginal nor Torres Strait Islander origin
Date of Birth 15 Jun 1933 (86y)
IHI 8003 6080 0004 5922
Entitlements 29507907121 (Medicare Benefits)
Home Address 4 Old Tenterfield Rd, Paddys Flat, NSW, 2469, Australia
Phone 0455555555 (Workplace)

Author

Name Dr Phillip Lang (General Medical Practitioner)
Organisation NEHTA
Work Place 400 George Street, Brisbane, QLD, 4001, Australia
Phone 0730230000 (Workplace)

Clinical Document Details

Document Type Shared Health Summary
Creation Date/Time 27 Aug 2019 11:30+1000
Date/Time Attested 27 Aug 2019 11:30+1000
Document ID 8e99b23c-fd15-4cdd-8d5b-ba7a452b7531
Document Set ID a8a61e71-35c9-478f-a193-0f10a182bb7c
Document Version 1
Completion Code Final



How did My Health Record help you and Caleb?

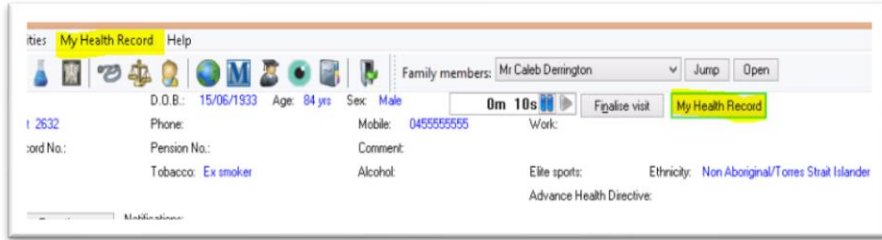
Nurse	Caleb
Access to AIR data showed immunisation status	Received immunisation, avoiding possible hospitalisation
Learned of his recent illness and the medicine that was prescribed	Received education about alerting new health care providers with his allergies
Educate patient about his Advance Care Directive and how My Health Record could help him with having his wishes respected	Ability to have his wishes respected when in an emergency
Shared up-to-date and accurate information about Caleb	If Caleb was attended by a health care provider who did not know his history – they would be able to provide him with the best of care as relevant information was available.



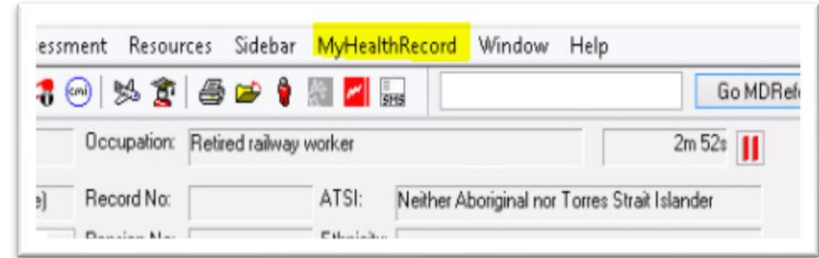
How do you use My Health Record?

Locating My Health Record in the following software examples

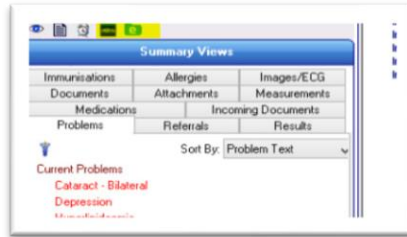
Best Practice



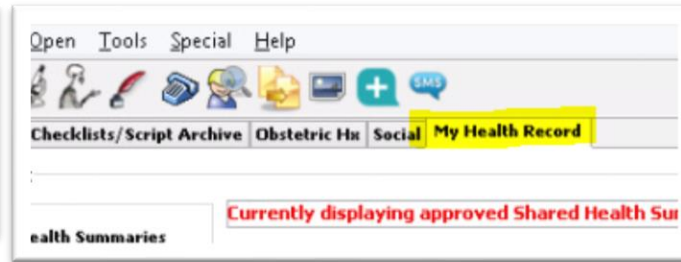
Medical Director



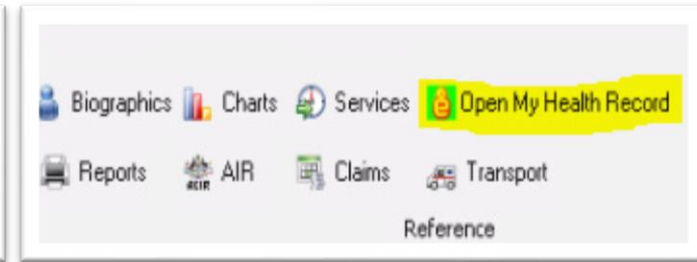
Zedmed



Genie



Communicare



myhealthrecord.gov.au



[Clinical software summary sheets](#)



Document List

- Did you know that you can...
 - Look at the **Medicines View** to get an idea about all medicine-related information available on the patient's My Health Record?
 - **Pharmacists Shared Medicines List** from the patients regular pharmacist
 - Set **filters** and search for documents by type?
 - Select a **date range** to see all uploaded documents in that time period?
 - View a patient's **immunisation** record (AIR) and Medicare claims information directly via their My Health Record by checking their **Medicare Overview**?



My Health Record document list – various software

Best practice

This is not a complete view of the individual's health information. For more information about the individual's health record or data, please consult the individual or other healthcare professionals as needed.

View Latest Shared Health Summary

Current filter: From 15-Aug-2016 To 19-Aug-2015, Excluding Medicare documents, Excluding prescription and dispense records, Excluding suspended or removed records

Document List

From:	To:	Document Type	Document Date	Service Date	Document	Organisation	Organisation Type	Saved
15-Aug-2016	19-Aug-2015	My Health Record	15/08/2015		My Health Record	Professional administration of	Not Saved	
		Pathology Overview	15/08/2015		Pathology Overview	Provision and administration of	Not Saved	
		Medicines View	15/08/2015		Medicines View	Provision and administration of	Not Saved	
		Shared Health Summary	02/08/2015		Shared Health Summary	Communications	Not Saved	
		Event Summary	02/08/2015		Event Summary	Communications	Not Saved	
		Specialist Letter	02/08/2015		Specialist Letter	General Practice	Not Saved	
		Medicines View	02/08/2015		Medicines View	General Practice	Not Saved	
		Shared Health Summary	08/07/2015		Shared Health Summary	Test Health Service 440	Other Healthcare Services nec	Not Saved
		Event Summary	08/07/2015		Event Summary	Test Health Service 440	Other Healthcare Services nec	Not Saved
		Specialist Letter	08/07/2015		Specialist Letter	Test Health Service 440	Other Healthcare Services nec	Not Saved
		Medicines View	08/07/2015		Medicines View	Test Health Service 440	Other Healthcare Services nec	Not Saved
		Shared Health Summary	04/06/2015		Shared Health Summary	Communications	Not Saved	
		Event Summary	04/06/2015		Event Summary	Communications	Not Saved	
		Specialist Letter	04/06/2015		Specialist Letter	Communications	Not Saved	
		Medicines View	04/06/2015		Medicines View	Communications	Not Saved	

Medical Director

This is not a complete view of the individual's health information. For more information about the individual's health record or data, please consult the individual or other healthcare professionals as needed.

My Health Record View - (Prescription and Dispense View) | Pathology Report View | Diagnostic Imaging Report View

Document Date	Service Date	Document	Organisation	Organisation Type	Author	Size	Saved to MD
22-Nov-2017	22-Nov-2017	Medicines View	Medical Center	Local Government Health	Valerie Tenenice	5.9 KB	Not Saved
22-Nov-2017	22-Nov-2017	Shared Health Summary	Medical Center	Local Government Health	Valerie Tenenice	7.5 KB	Not Saved
03-Apr-2017	03-Apr-2017	Shared Health Summary	Medical Center	General Practice	Valerie Tenenice	6.4 KB	Not Saved
03-Apr-2017	03-Apr-2017	e-Referral	Medical Center	General Practice	Valerie Tenenice	7.7 KB	Not Saved
03-Apr-2017	03-Apr-2017	Specialist Letter	Medical Center	General Practice	Valerie Tenenice	8.2 KB	Not Saved

Communicare

Patient eHealth Record

Documents Available Only Health Record in the Last 12 Months

Doc ID	Document Type	Service Date	Document	Organisation	Organisation Type	Document Status
22-Nov-2017	Event Summary	22-Nov-2017	Event Summary	Medical Center	Local Government Health	Current
22-Nov-2017	Shared Health Summary	22-Nov-2017	Shared Health Summary	Medical Center	Local Government Health	Current
03-Apr-2017	Shared Health Summary	03-Apr-2017	Shared Health Summary	Medical Center	General Practice	Current
03-Apr-2017	e-Referral	03-Apr-2017	e-Referral	Medical Center	General Practice	Current
03-Apr-2017	Specialist Letter	03-Apr-2017	Specialist Letter	Medical Center	General Practice	Current
03-Apr-2017	Medicines View	03-Apr-2017	Medicines View	Medical Center	General Practice	Current

Zedmed

My Health Record Documents for Derrington, Caitie

Include Documents From: Last 12 Months, Last 12 Weeks, Last 30 Days, All Time

Include Document Status: Documented, Undocumented

Document List

Document Date	Service Date	Document	Organisation	Organisation Type	Saved	Status
21-Nov-2017		Shared Health Summary	Medical Center	Local Government Health Admin.	No	
21-Nov-2017		Event Summary	Medical Center	Local Government Health Admin.	No	
21-Nov-2017		Specialist Letter	Medical Center	Local Government Health Admin.	No	
21-Nov-2017		Shared Health Summary	Medical Center	General Practice	No	
21-Nov-2017		Event Summary	Medical Center	General Practice	No	
21-Nov-2017		Specialist Letter	Medical Center	General Practice	No	
21-Nov-2017		e-Referral	Medical Center	General Practice	No	
21-Nov-2017		Medicines View	Medical Center	Local Government Health Admin.	No	

Genie

My Health Record

Document List

Document Date	Service Date	Document	Organisation	Organisation Type
22-Nov-2017		Medicines View	Medical Center	Local Government Health Administration
22-Nov-2017		Event Summary	Medical Center	Local Government Health Administration
22-Nov-2017		Shared Health Summary	Medical Center	Local Government Health Administration
3-Apr-2017		Shared Health Summary	Medical Center	General Practice
3-Apr-2017		Prescription and Dispense Record	Medical Center	General Practice
3-Apr-2017		eHealth Prescription Record	Medical Center	General Practice
3-Apr-2017		Specialist Letter	Medical Center	General Practice
3-Apr-2017		Specialist Letter	Medical Center	General Practice
31-Oct-2016	21-Apr-2017	Pharmaceutical Benefits Report	Medical Center	Agled Care Residential Services
31-Oct-2016		Pharmaceutical Benefits Report	Medical Center	Agled Care Residential Services
31-Oct-2016		Pharmaceutical Benefits Report	Medical Center	Agled Care Residential Services
31-Oct-2016		Pharmaceutical Benefits Report	Medical Center	Agled Care Residential Services

Medicare Overview

Medicare Overview - From: 28-Mar-2015 To: 27-May-2019
27 May 2019

Mr Caleb **DERRINGTON** DoB 15 Jun 1933 (85y*) SEX Male IHI 8003 6080 0004 5922

START OF DOCUMENT

My Health Record

Prescription Information - PBS and RPBS

Prescription Information - PBS and RPBS (Prescription Information - PBS and RPBS > Prescription Information - PBS and RPBS)

Generic Name	Brand	Prescribed	Supplied	Form and Strength	Quantity	Repeats	Code
Coversyl Plus 5mg/1.25mg	Coversyl Plus 5mg/1.25mg	8 Oct 2016 10:29:02+1000	8 Oct 2016 10:29:02+1000	Tablet containing 5 mg perindopril arginine-1.25 mg indapamide hemihydrate	30	1	02845R
Coversyl Plus 5mg/1.25mg	Coversyl Plus 5mg/1.25mg	7 Oct 2016 10:27:23+1000	7 Oct 2016 10:27:23+1000	Tablet containing 5 mg perindopril arginine-1.25 mg indapamide hemihydrate	30	1	02845R
Coversyl Plus 5mg/1.25mg	Coversyl Plus 5mg/1.25mg	6 Oct 2016 10:24:41+1000	6 Oct 2016 10:24:41+1000	Tablet containing 5 mg perindopril arginine-1.25 mg indapamide hemihydrate	30	1	02845R
Coversyl Plus 5mg/1.25mg	Coversyl Plus 5mg/1.25mg	11 Oct 2016 10:31:37+1000	11 Oct 2016 10:31:37+1000	Tablet containing 5 mg perindopril arginine-1.25 mg indapamide hemihydrate	30	1	02845R
Coversyl Plus 5mg/1.25mg	Coversyl Plus 5mg/1.25mg	10 Oct 2016 10:30:50+1000	10 Oct 2016 10:30:50+1000	Tablet containing 5 mg perindopril arginine-1.25 mg	30	1	02845R



AIR Overview

Medicare Overview - From: 20-Mar-2018 to 20-Mar-2019 | 20 Mar 2019 | CALEB DERRINGTON | DoB 15 Jun 1933 (85y) | SEX Male | IHI 8003 6080 0004 5922

START OF DOCUMENT

My Health Record

Prescription Information - PBS and RPBS

No Information Available

Australian Immunisation Register - AIR

Immunisations

Type	Date	Dose
Tripacel	29 Jul 2016 16:20+1000	
ProQuad	29 Jul 2016 16:20+1000	
Prevenar 13	02 Jul 2016 16:20+1000	
Infanrix Hexa	02 Jul 2016 16:20+1000	
Generic Influenza	29 May 2016 16:20+1000	
MMR II	05 Jan 2016 17:20+1100	
Menitorix	05 Jan 2016 17:20+1100	
Infanrix Hexa	25 May 2015 16:20+1000	
Prevenar 13	25 May 2015 16:20+1000	
Rotarix	25 May 2015 16:20+1000	
Prevenar 13	12 Feb 2015 17:20+1100	
Infanrix Hexa	12 Feb 2015 17:20+1100	
Rotarix	12 Feb 2015 17:20+1100	
H-B-VAX II (paediatric)	03 Jan 2015 17:20+1100	



Where to find the Medicare Overview in the National Provider Portal

The screenshot shows the National Provider Portal interface. At the top, it displays the Australian Government logo, the user's name 'Welcome: JESSY Manjunath', and options for 'HELP' and 'LOG OUT'. Below this, the user's details are shown: 'ENGINEER, VIJAY', 'DOB: 25-Sep-1958 (60 Years)', and 'Sex: Male'. There is a 'Close Record' button and a link to 'Enter Access Code'. A navigation menu includes 'Health Record Overview', 'Clinical Documents', 'Medicine Records', 'Consumer Documents', 'Child Development', 'Medicare Records' (which is highlighted with a blue bar and an upward arrow), and 'Advance Care Planning'. A search icon is also present. The main content area has a blue header 'Medicare Overview' with a 'Print' button. Below this is the 'Australian Organ Donor Register - AODR' section, which contains a table with columns for 'REGISTERED', 'DONOR DECISION', and 'ORGAN AND/OR TISSUE DONATION'. The table shows a record for '08-Aug-2017' with 'Yes' for donor decision and 'Yes' for various organ and tissue donations. The next section is 'Medicare Services - MBS & DVA items', which contains a table with columns for 'DATE', 'NUMBER', 'DESCRIPTION', 'SERVICE PROVIDER', and 'IN HOSPITAL?'. It shows two records for '27-Jul-2015' and '07-Jun-2015', both with '00023' as the number and 'Graham Markson' as the service provider.

REGISTERED DONOR DECISION ORGAN AND/OR TISSUE DONATION

08-Aug-2017	Yes	Bone Tissue Yes, Kidney Yes, Pancreas Yes, Lungs Yes, Eye Tissue Yes, Liver Yes, Skin Tissue Yes, Heart Valve Yes, Heart Yes
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Medicare Services - MBS & DVA items

DATE	NUMBER	DESCRIPTION	SERVICE PROVIDER	IN HOSPITAL?
27-Jul-2015	00023	CONSULTATION AT CONSULTING ROOMS - LEVEL 'B':	Graham Markson	No
07-Jun-2015	00023	CONSULTATION AT CONSULTING ROOMS - LEVEL 'B':	Graham Markson	No

Allergies information in My Health Record

Available medicines in this My Health Record - sorted by Medicines
15 Jun 2017

VIJAY ENGINEER DoB 25 Sep 1958 (58y) SEX Male IHI 8003 6083 3334 9512

START OF DOCUMENT

My Health Record

Available medicines in this My Health Record - sorted by Medicines

To assist you to find medicines related information in this patient's My Health Record, previews are provided of medicines in documents (where available) with links to the source documents where more detailed information can be obtained.
Important: Some documents do not allow for a preview of medicines information, and should be opened by the links provided. This view should not be wholly relied upon as a complete record of medicines related information.

View generated on 15-Jun-2017 09:13 for medicines, allergy and adverse reactions found in this record.

Allergies and Adverse Reactions TEST, Latex, Morphia, Morphine, Nickel, Not allergic to amoxil - Amoxil 250mg prescribed, Not allergic to penicillin - Dicloxacillin 500mg qid, Panadol, penecillin, Penicillin, Penicillin allergy, Prozac allergy, Seafood, Tramadol	Click here for Medicines Preview 05-Mar-2017 to 17-May-2017 (4 weeks ago)	Click here for Shared Health Summary 05-Mar-2017 (3 months ago) Author: Own Own organisation tel: (07) 9999 8888	Click here for Discharge Summary 17-May-2017 (4 weeks ago) Author: Own Own organisation * More recent than the Shared Health Summary
--	--	---	---

[\[Back to top\]](#) [\[>>\] Next](#) [\[>\] Last](#) [\[Help\]](#)

All available Allergies and Adverse Reactions

02-Jun-2008 to 02-Jun-2017 (13 days ago)

Source/Author	Date	Substance/Agent	Manifestation(s)
Patient-entered information	02-Jun-2017 (13 days ago)	TEST	.
Patient-entered information	02-Jun-2017 (13 days ago)	Panadol	.
Patient-entered information	02-Jun-2017 (13 days ago)	Seafood	Hives
Event Summary by Own organisation	23-May-2017 (3 weeks ago)	Penicillin allergy	Urticaria
Event Summary by Own organisation	23-May-2017 (3 weeks ago)	Prozac allergy	Vomiting, Rash (moderate)
Event Summary by Own organisation	21-May-2017 (4 weeks ago)	Not allergic to amoxil - Amoxil 250mg prescribed	No effect recorded
Specialist Letter by QueenMaryAustralia	19-May-2017 (4 weeks ago)	Latex	Skin rash
Specialist Letter by QueenMaryAustralia	19-May-2017 (4 weeks ago)	Morphia	Skin rash



Medicines information in My Health Record



Available medicines in this My Health Record - sorted by Date
25 Sep 2018
Dorothy SMITH DoB 25 Apr 1942 (76y*) SEX Female IHI 8003 6083 3345 3652

[Allergies and Adverse Reactions](#)
Penicillin, Morphine

[Medicines Preview](#)
02-Apr-2017 to 21-Nov-2017 (10 months ago)

[Click here for Shared Health Summary](#)
23-Jul-2018 (3 months ago)
Author: Dr Peter Walker
[West End Medical Practice](#)
Ph: XX XXXX XXXX

No Discharge Summary found

[\[Back to top\]](#) [\[<\] First](#) [\[<<\] Previous](#) [\[Help\]](#)

Medicines Preview - Latest Documents, Prescriptions with no later dispenses - sorted by descending event date
02-Apr-2017 to 21-Nov-2017 (10 months ago)

Source/Author	Date	Medicine - Active Ingredient(s)	Medicine - Brand	Directions
Event Summary By West End Medical Practice	02-Aug-2018 (2 months ago)	Tiotropium bromide	Spiriva Respimat 2.5mcg/dose	2 Doses Daily
Shared Health Summary By West End Medical Practice	23-Jul-2018 (3 months ago)	Salbutamol	Salbutamol 100mcg Inhaler	1-2 Doses Four Times Daily When Required
		Simvastatin	Simvastatin 40mg Tablet	1 Tablet at Night
		Budesonide; Formoterol fumarate dehydrate	Symbicort Turbuhaler 200/6 Inhaler	2 Doses Two times a day
		Irbesartan	Karvea 300mg Tablet	1 Tablet Daily
		Paracetamol	Panadol Osteo SR 665mg Tablet	2 tablets Three times a day
		Aspirin	Astrix 100mg	1 Tablet Daily
		Medicines found before the Shared Health Summary		
Prescription Record By West End Medical Practice	23-Sep-2017 (12 months ago)	Erythromycin	E-Mycin 400 mg tablet: film-coated, 25	Every 6 hours

Medicines information can be found in:

- Dispense Records (Pharmacies)
- Prescribing Records (General Practices, Specialists)
- Medicare/PBS Information (Dept Human Services)
- Shared Health Summaries (General Practices)
- Discharge Summaries (Hospitals)
- Event Summaries (All Healthcare Providers)
- Personal Health Summary (entered by the patient)
- Pharmacist Shared Medicines List (PSML) (Pharmacies)

Medicines View – Medicines tab



Also coming soon - a Pharmacist Shared Medicines List (PSML)

- A list of medicines that a patient may be taking including:
 - ✓ Prescribed by the patient's doctor
 - ✓ Any non-prescription medicines e.g. over-the-counter
 - ✓ Any complementary medicines such as vitamins and herbal medicines
- Only a pharmacist can prepare and upload a PSML document to a patient's My Health Record at this stage
- A link to the most recent PSML will also be provided in the Medicines Information view.



Coming soon

Pathology Reports Overview



Request	Test Name	Result	Reference
1/1/2016 12:00:00 AM	Haemoglobin	15.0	12.0 - 16.0
1/1/2016 12:00:00 AM	Haematocrit	45.0	37.0 - 47.0
1/1/2016 12:00:00 AM	Red Blood Cell Count	4.5	4.0 - 5.5
1/1/2016 12:00:00 AM	White Blood Cell Count	10.0	4.0 - 11.0
1/1/2016 12:00:00 AM	Platelet Count	150.0	150.0 - 400.0

Diagnostic Imaging Reports Overview



Request	Test Name	Result	Reference
1/1/2016 12:00:00 AM	Abdominal Ultrasound	Normal	
1/1/2016 12:00:00 AM	Chest X-ray	Normal	
1/1/2016 12:00:00 AM	CT Scan	Normal	
1/1/2016 12:00:00 AM	MRI Scan	Normal	
1/1/2016 12:00:00 AM	Ultrasound	Normal	

Key Considerations

Who can create a shared health summary?

- A shared health summary can be created and uploaded to the My Health Record system by:
 - a Registered Medical Practitioner
 - a Registered Nurse
 - an Aboriginal and Torres Strait Islander Health Practitioner with a Cert IV in Aboriginal and/or Torres Strait Islander Primary Health Care
 - where there is an agreement in place that the healthcare provider is the individual's Nominated Healthcare Provider
- A patient can have only one nominated healthcare provider at a time, who should be delivering coordinated and comprehensive care to the individual. Note: a provider who is not the patient's usual provider could use an event summary instead to upload clinically relevant information to the patient's My Health Record.



Viewing, uploading and removing

- Authorisation to view and upload and upload exists except for uploading when:
 - A Shared Health Summary is uploaded for the first time for by you for your patient (an agreement with the patient is required to establish a Nominated Provider relationship)
 - The patient indicates that they do not want the document to be uploaded
 - Certain State or Territory laws require consent to upload certain sensitive health information
 - Not providing healthcare (You must not view if providing an insurance/pre-employment assessment)
- No obligation to view / upload
- Provider organisations can update ('supersede') and remove documents which they have authored
- [Emergency access](#)



Withholding uploads

- By law you must not upload a document if the patient requests for it to not be uploaded
- Ensure you are aware about [how to withhold the upload](#)
- Ensure you note the withhold in your clinical notes
- Documents which upload by default
 - Prescription records
 - Pathology reports (via request form)
 - Diagnostic imaging reports (via request form)
 - Dispense records
 - Discharge Summaries



myhealthrecord.gov.au

[Clinical software summary sheets](#)



Medico-Legal Aspects

Uploading incorrect information

Healthcare provider organisations are under an obligation to take reasonable steps to upload **accurate and up-to-date** information (this obligation already exists when sharing patient information with other providers)

Acting on incorrect information

My Health Record aids in clinical decision-making and providers should rely on their own clinical judgement when using third party information



- Role of the practice/community nurse and intersections with **My Health Record**



Patient care

Viewing clinical information in My Health Record



Agent of connectivity

Uploading Shared Health Summaries* and Event Summaries



Educator

Informing patients, peers and colleagues about My Health Record



Quality Controller

Ensuring data is accurate, complete and up-to-date



Organiser

Ensuring patient privacy is maintained



Problem-solver

Build practice capacity to adapt to change



Data Quality Checklist for all 'active' patients

1 Demographics – are the contact details up-to-date?

- Double-click on the patient's telephone number to check and update details

2 Medication List – is the Current Meds list accurate?

- Right click to delete/cease medications no longer relevant (they can then be found in the Old/Past Scripts thereafter)
- If none, tick No medications

3 Past History List – does it contain only significant conditions that a hospital or specialist would need to know?

- Right click to edit, delete or add new
- If none, tick No significant past history (PMH) box

4 Allergies – have you also recorded adverse reactions?

- Double-click in allergies box and Add, Edit, Delete
- If none, tick No Known Allergies/Adverse Reactions/Nil Known

5 Immunisations – have immunisations been recorded?

Download the Data Quality Checklist

www.myhealthrecord.gov.au > For healthcare professionals > View and upload clinical information > Improve data quality and safety > Data quality checklist

More on improving data quality and safety:

[Home](#) > [For healthcare professionals](#) > [View and upload clinical information](#)

Improve data quality and safety

Next steps

Next steps

- Familiarise yourself with the My Health Record **security and access policy** of your organisation
- Discuss with your employer how they would like you to interact with My Health Record
- If you no longer require access to My Health Record, ask the organisation to disable your access
- Always keep your **password secure** and not share it with others
- When you join a new organisation provide them with your **HPI-I** so you can access My Health Record to provide care to your patients
- Participate in ongoing training (Take part in local face-to-face **training** sessions or online training on My Health Record)
- Find out how you can view and upload within your clinical software
- Start using My Health Record today!



Self-paced eLearning modules

The screenshot shows the 'My Health Record Online Training' website. At the top, there are logos for the Australian Government and Australian Digital Health Agency, along with the 'My Health Record' logo. A navigation bar includes 'Home', 'My Courses', 'About', 'Courses', and 'Help'. Below this is an 'ANNOUNCEMENTS' section with the text 'My Health Record - Control your health information securely. In one place'. The main content area features four course categories, each with a representative image and a description:

- General practice**: This section contains courses for general practice staff looking to learn more about the My Health Record.
- Community pharmacy**: This section contains information for pharmacists looking to learn more about the My Health Record system.
- Allied Health**: This section contains information for those working in the Allied Health setting looking to learn more about the My Health Record system.
- Nursing**: This course contains information for those working in a Nursing setting looking to learn more about the My Health Record system.

A blue arrow points from the 'Nursing' category to the certificate on the right.

Certificate of Completion

This is to certify that

Fiona Lew

has successfully completed

My Health Record in Nursing

Module 1 - An Introduction to My Health Record

held by the Australian Digital Health Agency

completed on

June 16, 2019

This activity has been accredited for 0.5 Nursing CPD hours

CPD Accredited by



Australian College of Nursing

www.training.digitalhealth.gov.au

Training Resources

Clinical software simulators

Log on anytime and practise with a 'test' patient.



www.myhealthrecord.gov.au > For healthcare professionals > Access education and training resources

Summary Sheets

Overview and How-to sheets with instructions for viewing and uploading



myhealthrecord.gov.au



[Clinical software](#)
[summary sheets](#)

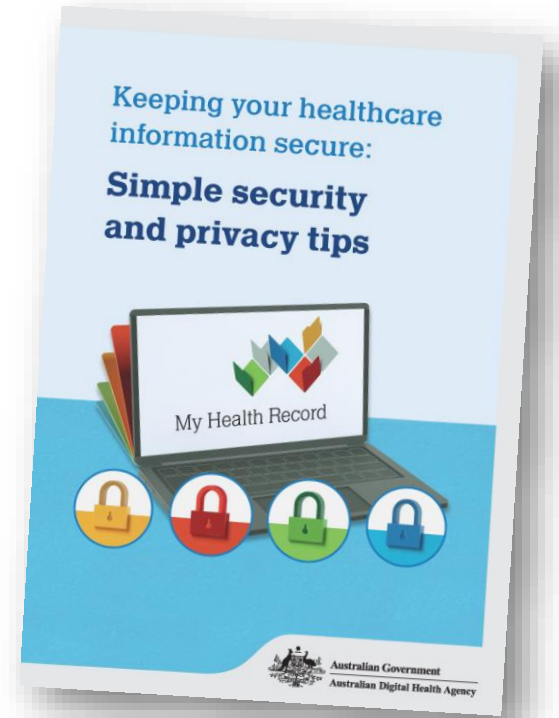


Consumer access controls

Videos about consumer privacy and access settings are available on the My Health Record website or via YouTube:

- Record access controls - <https://youtu.be/yHtOLCRpNho>
- Document access controls - <https://youtu.be/iSbNN7QJlM>

Information is also available in the Simple security and privacy tips brochure:



[Home](#) > [For you & your family](#) > [Control your privacy and security](#)

Simple security tips for healthcare consumers

myhealthrecord.gov.au



Simple security tips



Australian Government
Australian Digital Health Agency

Useful Resources/Links

- [Benefits of My Health Record for healthcare professionals](#)
- [Register and set up access](#)
- [View and upload clinical information](#)
- [Understand privacy, security and consent](#)
- [Access training and resources](#)
- [Support and inform patients/residents](#)
- [Get help and support](#)



The screenshot shows the top navigation bar of the My Health Record website. It includes the Australian Government logo, the Australian Digital Health Agency logo, and the My Health Record logo. There are two dropdown menus: 'For you & your family' and 'For healthcare professionals'. Below the navigation bar is a blue header with the title 'Benefits of My Health Record for healthcare professionals'. The main content area has a white background with a blue header. The text reads: 'The My Health Record system can transform quality, experience and value in Australia's healthcare system through a range of important benefits. Positive behaviour change as a result of My Health Record is what drives benefits realisation. The Australian Digital Health Agency is working closely with a range of stakeholders to implement a range of programs to support these changes and to measure benefits of the My Health Record system. The key benefits of the My Health Record system are: • Avoid adverse drug events'.



myhealthrecord.gov.au



Australian Government
Australian Digital Health Agency

Further information and support



My Health Record

My Health Record

Web: www.myhealthrecord.gov.au

My Health Record Help line: 1800 723 471
(select 2 for providers)



Australian Government

Australian Digital Health Agency

Australian Digital Health Agency

Web: www.digitalhealth.gov.au

Email: help@digitalhealth.gov.au



Benefits of My Health Record



Individuals

- Being safe in an emergency
- Being in control of my health
- Telling my story for me



Health sector

- Improved continuity of care
- Reduced duplication and wasted resources



Healthcare provider organisation

- More time to provide health care
- Improved decision support



Real stories

Michelle

“Recently, I was with a patient who had been discharged from Mackay Hospital. When we went online to look at their record, the **discharge summary** was there. It was great to see it so quickly after their visit, as sometimes it can take up to a month for us to receive a patient’s summary.”



Richard

“When some patients have more than 20 **scripts**, they would be hard pressed to remember all of them so My Health Record is a godsend for them.”



Start using
My Health Record today



Questions

?

