Australian Government
Australian Digital Health Agency

Improve continuity of care with My Health Record

A webinar for community and practice nurses

Josh Warlow and Kathy Rainbird

17/09/2019

Acknowledgement

We would like to acknowledge the traditional owners of country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to them and their cultures, and to Elders both past and present.

Learning Outcomes

Why

we need My Health Record

What

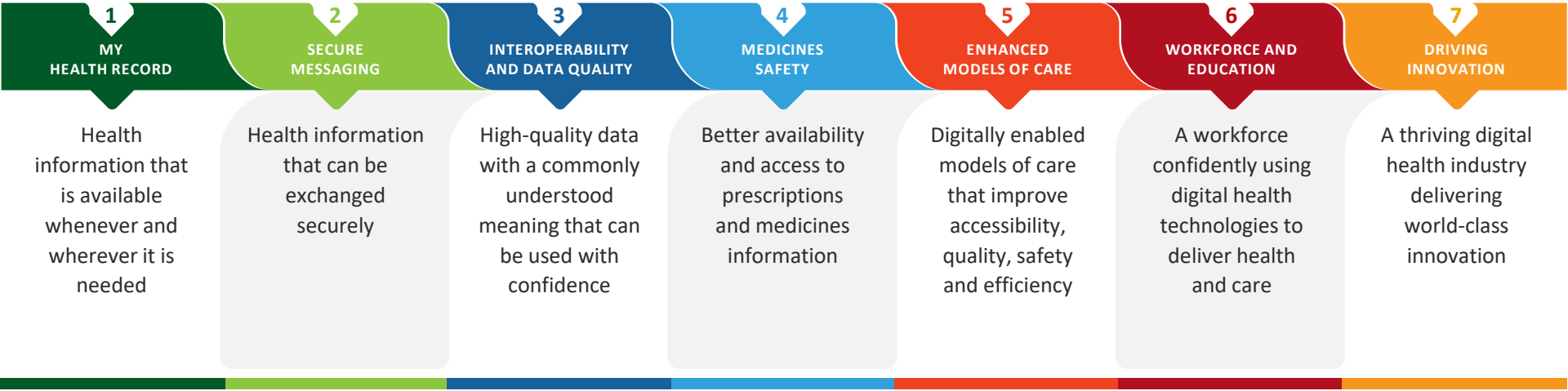
My Health Record is

How

to use My Health Record

National Digital Health Strategy – roadmap for delivery

Co-designed with all states and territories and agreed by COAG Health Council



Download the Framework for Action

Australian Government
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Poll question

Do you use My Health Record at work:

- Yes, all the time
- Yes, sometimes
- Yes, very rarely
- No, don’t know how to
- No, we are not connected

Why do we need My Health Record?

Barriers to optimal care provision include:

Consumers

- Difficulties recalling their medical history
- Challenges in communicating their medical history
- Having to repeat their medical history

Providers

- Information in multiple places
- Challenges in accessing information
- Barriers in sharing information

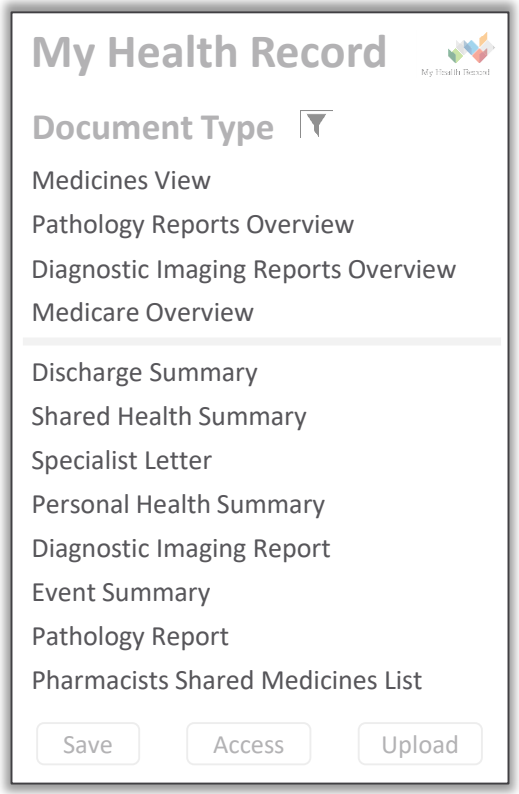
My Health Record

Access to information

Validating history

New / visiting patients

Contribute key information



- **Medical History** + MBS
- **Immunisations** + AIR
- **Allergies & Adverse Reactions**
- **Medicines**
  - Prescribed
  - Dispensed
  - Over the counter
  - PBS
- **Clinical summaries**
- **Pathology & Diagnostic Imaging Reports**

What is My Health Record?

What is **My Health Record**?

It is a online summary of an individual's **key health information**, securely in one place. It is available to the individual and their healthcare providers when and where they need it, including in an emergency.

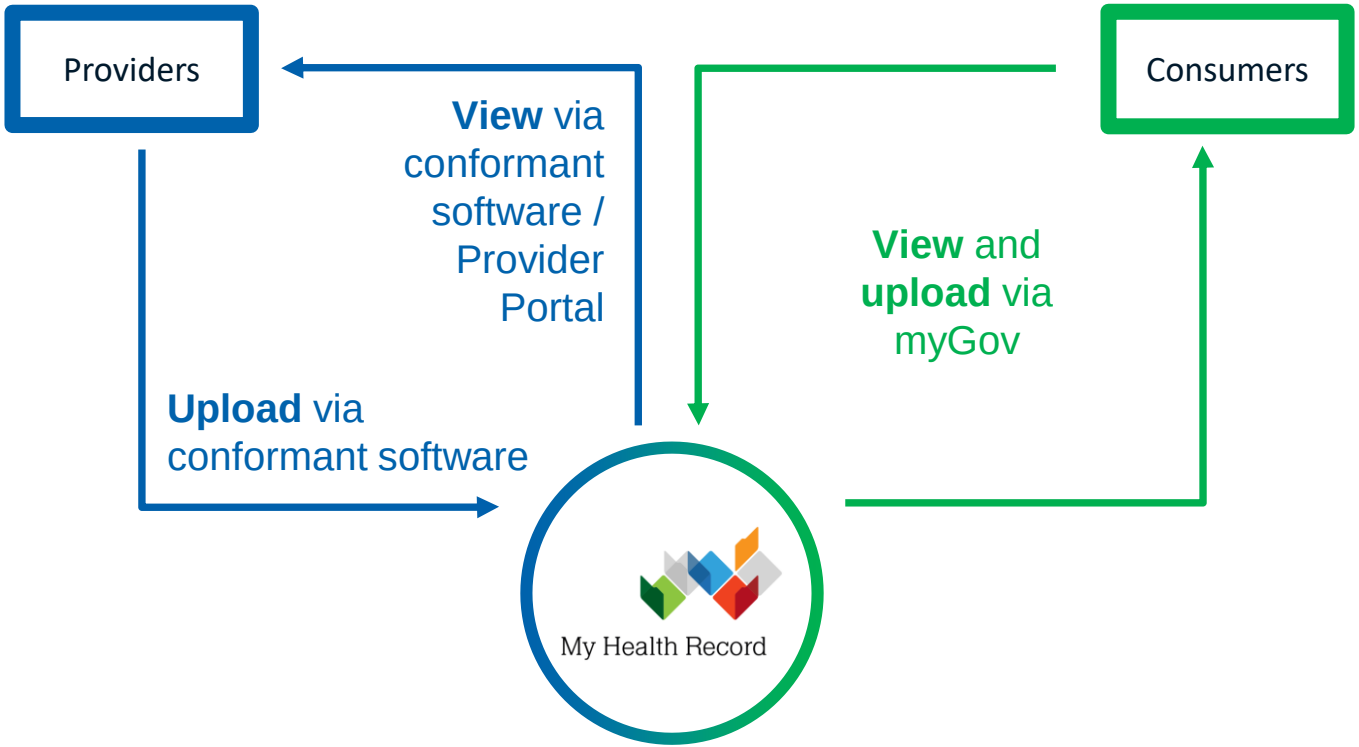
It is part of a **national system** – an individual's My Health Record is available wherever they are and no matter which registered healthcare provider they are seeing

It is **personally controlled** – the individual can choose what gets uploaded, what stays in their record, and who can see their record

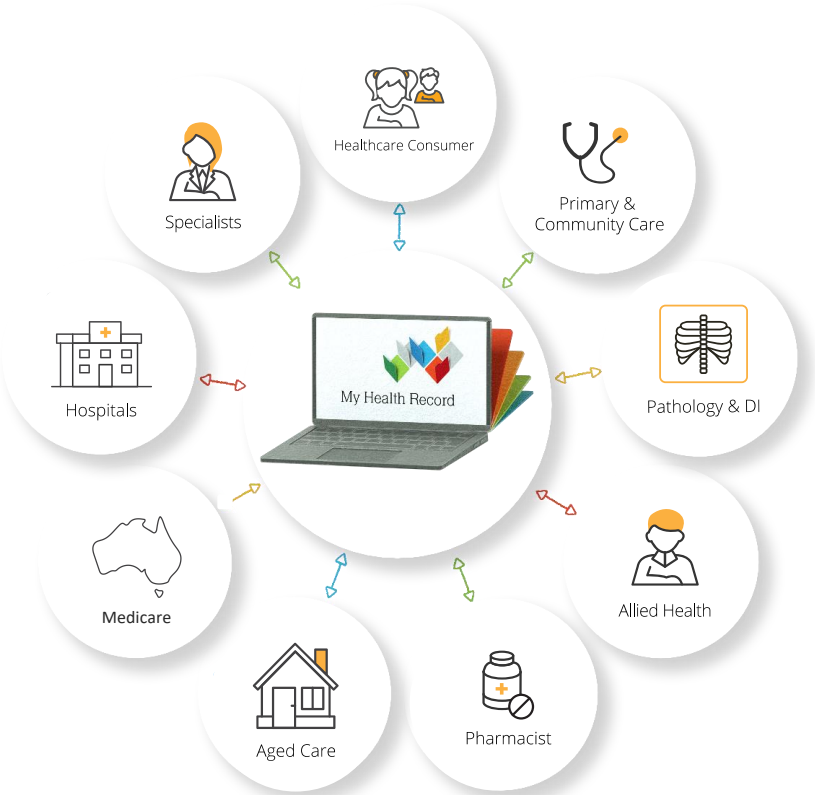
It is **accessible at all times** – including at point of care

It is **protected** – by legislation with strong privacy and security mechanisms

How does My Health Record work?



How does My Health Record work?

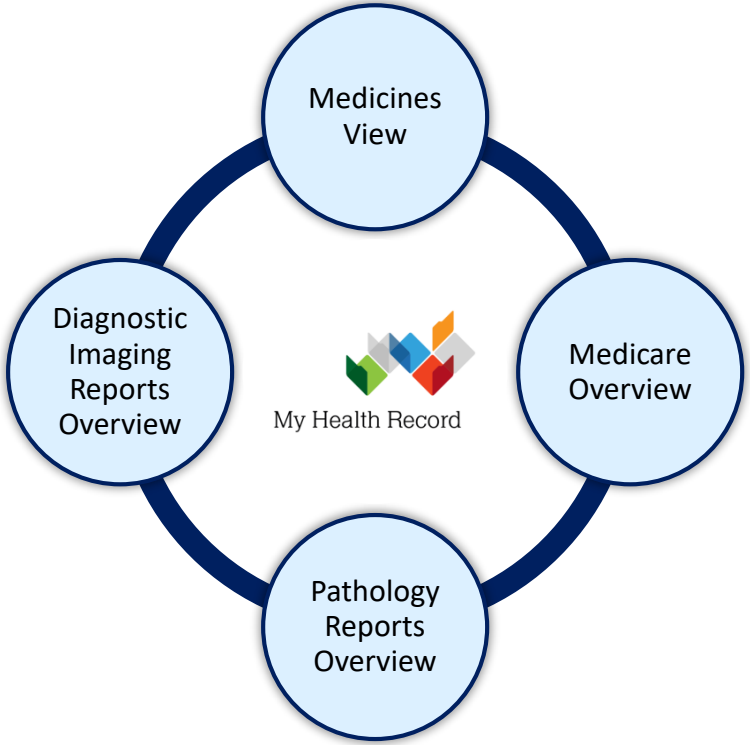


Documents and views

Provider Documents

- Shared Health Summaries
- Discharge Summaries
- Pathology reports
- Diagnostic Imaging
- Event Summaries
- Prescription records

  Dispense records
- Pharmacist Shared Medicines List
- Specialist Letters
- eReferrals



Consumer Documents

- Personal Health Summary
- Personal Health Notes
- Advance Care Planning Documents & Custodian Details
- Emergency Contacts
- Childhood development

Medicare Documents

- MBS & PBS Claims
- Organ Donor Register Status
- Immunisation (AIR)

My Health Record statistics

90.1%

National My Health Record participation rate.

28 million

clinical documents have been uploaded to people's My Health Records.

64 million

medication prescription and dispense records have been uploaded.

16,400

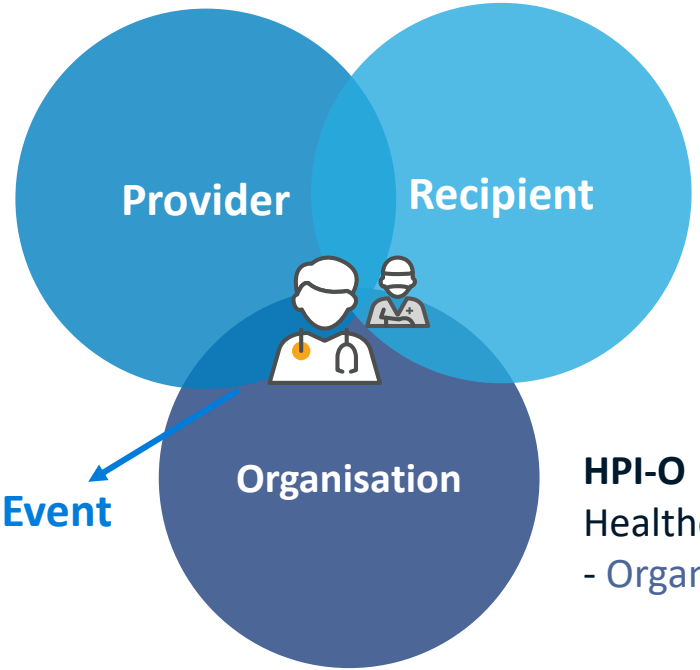
healthcare professional organisations are connected, including GP organisations, hospitals, pharmacies and aged care services.

myhealthrecord.gov.au > About > My Health Record statistics

Digital Health Foundations

The right health information for the right individual at the point of care

HPI-I
Healthcare Provider Identifier – Individual



IHI
Individual Healthcare Identifier

HPI-O
Healthcare Provider Identifier - Organisation

My Health Record security

Many safeguards are in place to protect the information held in the My Health Record system, such as strong encryption, firewalls, secure login processes and audit logging.

- The My Health Record system is monitored by the Cyber Security Centre within the Australian Digital Health Agency.
- External software goes through a conformance process before it is allowed to connect to the system.
- The privacy of information in the My Health Record system is protected by legislation. Significant penalties apply for deliberate misuse of this information.

All data within the My Health Record system is stored securely in Australia.

Millionaire Hot Seat, May 2019

Consumer control

Consumers can choose to **restrict access to specific documents** in their My Health Record by setting a code (LDAC)

Only organisation given the LDAC can access those documents

Consumers can **restrict access to their record** by setting a code (RAC)

Only organisations given the code can access any part of their My Health Record

In an emergency, a clinician can exercise a **'break glass'** facility to allow temporary access

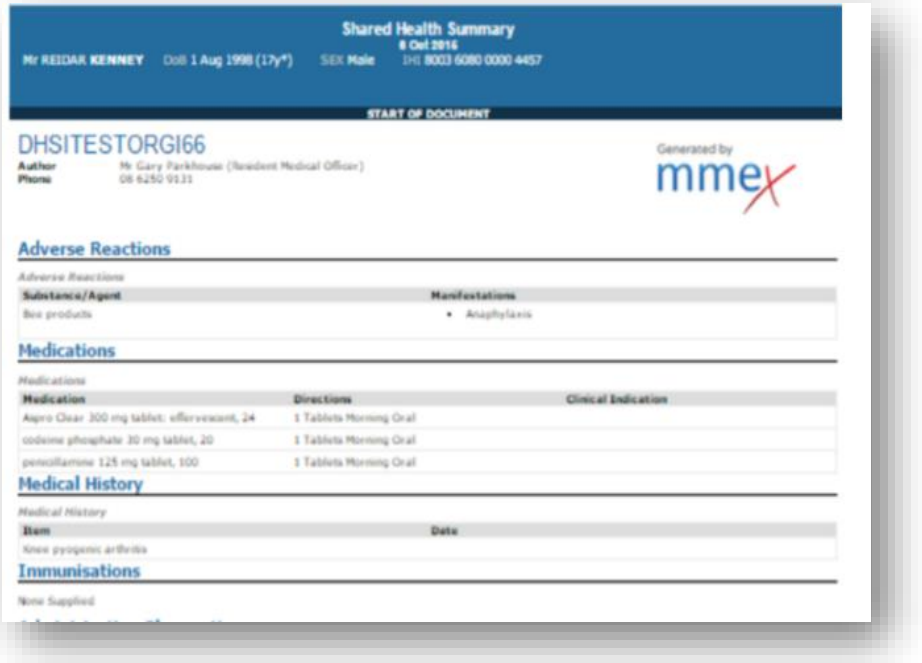
Consumers can choose to receive a **SMS or email alert** when a health provider organisation accesses their My Health Record

All instances of access to My Health Record are **monitored and logged**

Uploading to My Health Record

What is the Shared Health Summary?

- Current medical conditions
- Past medical history
- Medicines
- Allergies and adverse reactions
- Immunisations



What is an Event Summary?

An event summary captures key health information about **significant** healthcare events that are relevant to the ongoing care of an individual

Interaction with My Health Record: a practical example

Caleb Derrington, 85 years old

- Your next patient is Caleb. He has been a patient of this practice for a long while.
- He went to Brisbane to spend a few months with his daughter and returned home 2 weeks ago.
- He is booked in for his yearly health assessment with you today.
- Caleb mentions he was a bit unwell recently and saw a GP in Brisbane who gave him a script for antibiotics but he decided not to take it.

Medicines View

Allergies and Adverse Reactions
Penicillin, Phenoxymethylpenicillin

Medicines Preview
02-Apr-2017 to 29-May-2019 (2 minutes ago)

Shared Health Summary
25-Feb-2019 (3 months ago)
Author: Own
Own Organisation
tel:0716543542,fax:0716543542,mailto:info@practice.com.au

* More recent than the Discharge Summary

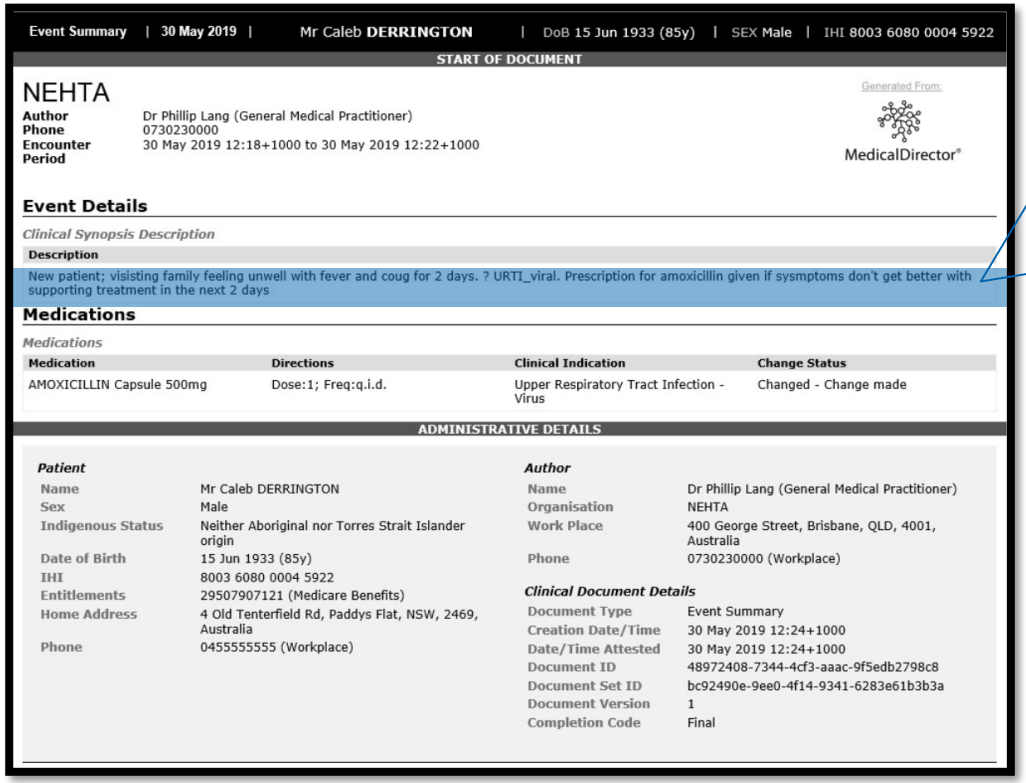
Discharge Summary
02-Apr-2017 (2 years ago)
Author: Own
Own Organisation
tel:5555-6666

[Back to top] [<] First [<<] Previous [Help]

Medicines Preview - Latest Documents- sorted by descending event date
02-Apr-2017 to 29-May-2019 (2 minutes ago)

Source/Author	Date	Medicine - Active Ingredient(s)	Medicine - Brand	Directions
Event Summary by Own Organisation	29-May-2019 (2 minutes ago)		Amoxicillin 500mg Capsule	1 Capsule Every 6 hours without regard to meals As directed for Upper respiratory tract infection
Shared Health Summary by Own Organisation	25-Feb-2019 (3 months ago)		Actonel Once-a-Month 150 mg film-coated tablet	1 Tablet Once a week for Osteoporosis
			Avanza 45mg Tablet	1 Tablet In the evening for Depression
			Avapro HCT 150/12.5 film-coated tablet	1 Tablet Daily for Hypertension
			Crestor 20mg Tablet	1 Tablet Daily for Hyperlipidaemia
			Madopar 125 hard capsule	1 Tablet Three times a day for Parkinson's

Recent event summary



Event Summary | 30 May 2019 | Mr Caleb **DERRINGTON** | DoB 15 Jun 1933 (85y) | SEX Male | IHI 8003 6080 0004 5922

START OF DOCUMENT

NEHTA

Generated From: MedicalDirector®

Author Dr Phillip Lang (General Medical Practitioner)
Phone 0730230000
Encounter Period 30 May 2019 12:18+1000 to 30 May 2019 12:22+1000

Event Details

Clinical Synopsis Description

Description

New patient; visisting family feeling unwell with fever and coug for 2 days. ? URTI_viral. Prescription for amoxicillin given if sysmptoms don't get better with supporting treatment in the next 2 days

Medications

Medications

Medication	Directions	Clinical Indication	Change Status
AMOXICILLIN Capsule 500mg	Dose:1; Freq:q.i.d.	Upper Respiratory Tract Infection - Virus	Changed - Change made

ADMINISTRATIVE DETAILS

Patient

Name	Mr Caleb DERRINGTON
Sex	Male
Indigenous Status	Neither Aboriginal nor Torres Strait Islander origin
Date of Birth	15 Jun 1933 (85y)
IHI	8003 6080 0004 5922
Entitlements	29507907121 (Medicare Benefits)
Home Address	4 Old Tenterfield Rd, Paddys Flat, NSW, 2469, Australia
Phone	0455555555 (Workplace)

Author

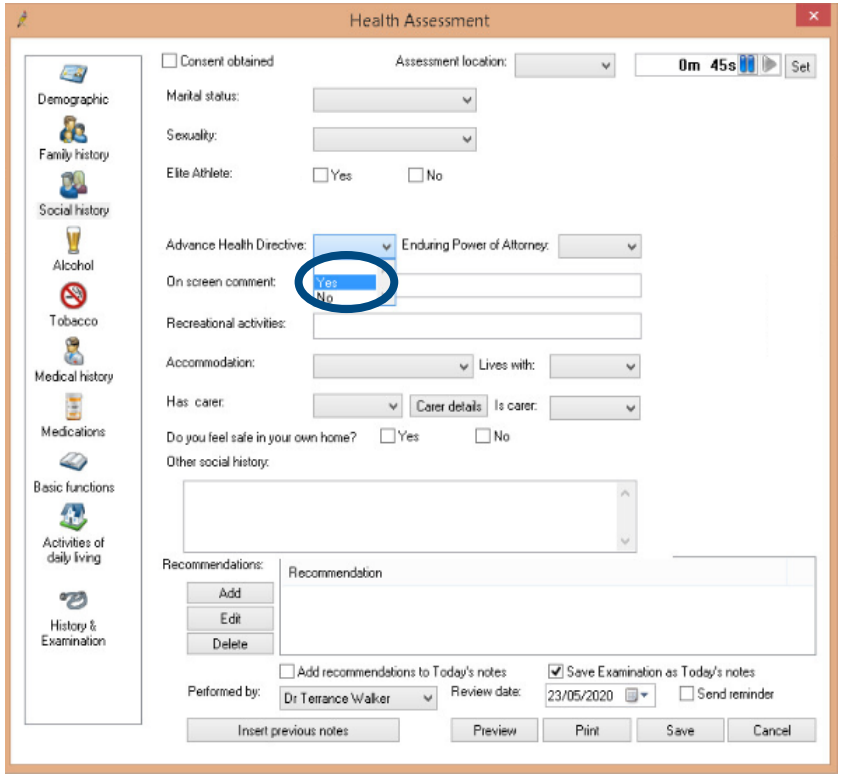
Name	Dr Phillip Lang (General Medical Practitioner)
Organisation	NEHTA
Work Place	400 George Street, Brisbane, QLD, 4001, Australia
Phone	0730230000 (Workplace)

Clinical Document Details

Document Type	Event Summary
Creation Date/Time	30 May 2019 12:24+1000
Date/Time Attested	30 May 2019 12:24+1000
Document ID	48972408-7344-4cf3-aaac-9f5edb2798c8
Document Set ID	bc92490e-9ee0-4f14-9341-6283e61b3b3a
Document Version	1
Completion Code	Final

"New patient; visiting family feeling unwell with fever and cough for 2 days? URTI_viral. Prescription for Amoxicillin given if symptoms don't get better with supporting treatment in the next 2 days."

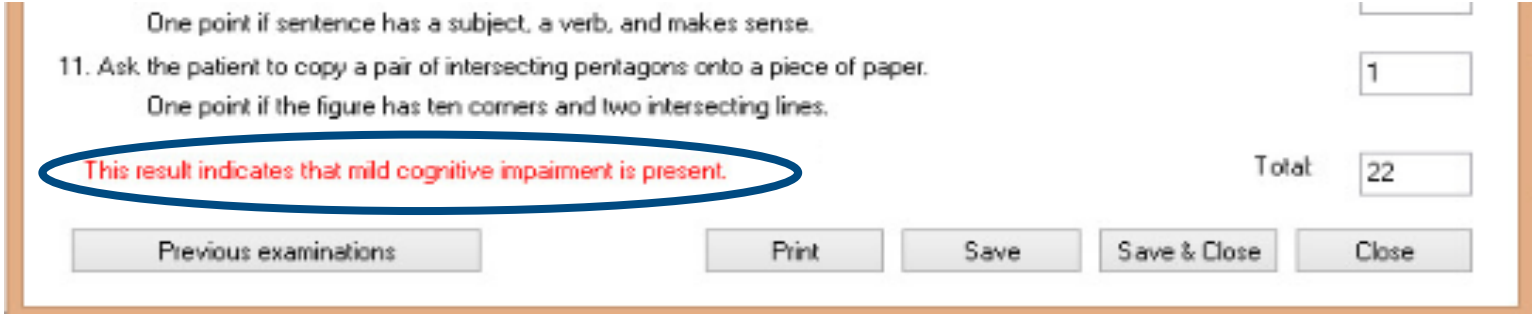
Health Assessment: Advance Care Directive



Have you thought about putting that on your My Health Record?

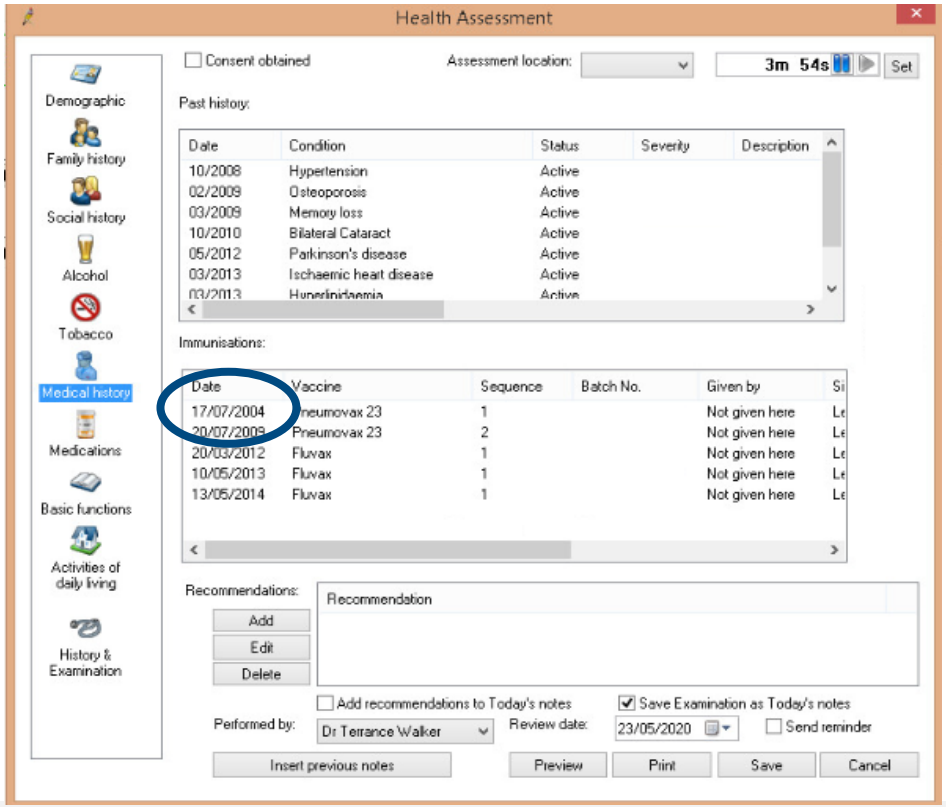
[How to add advance care plans (information for patients)]

Health Assessment: Mini Mental State



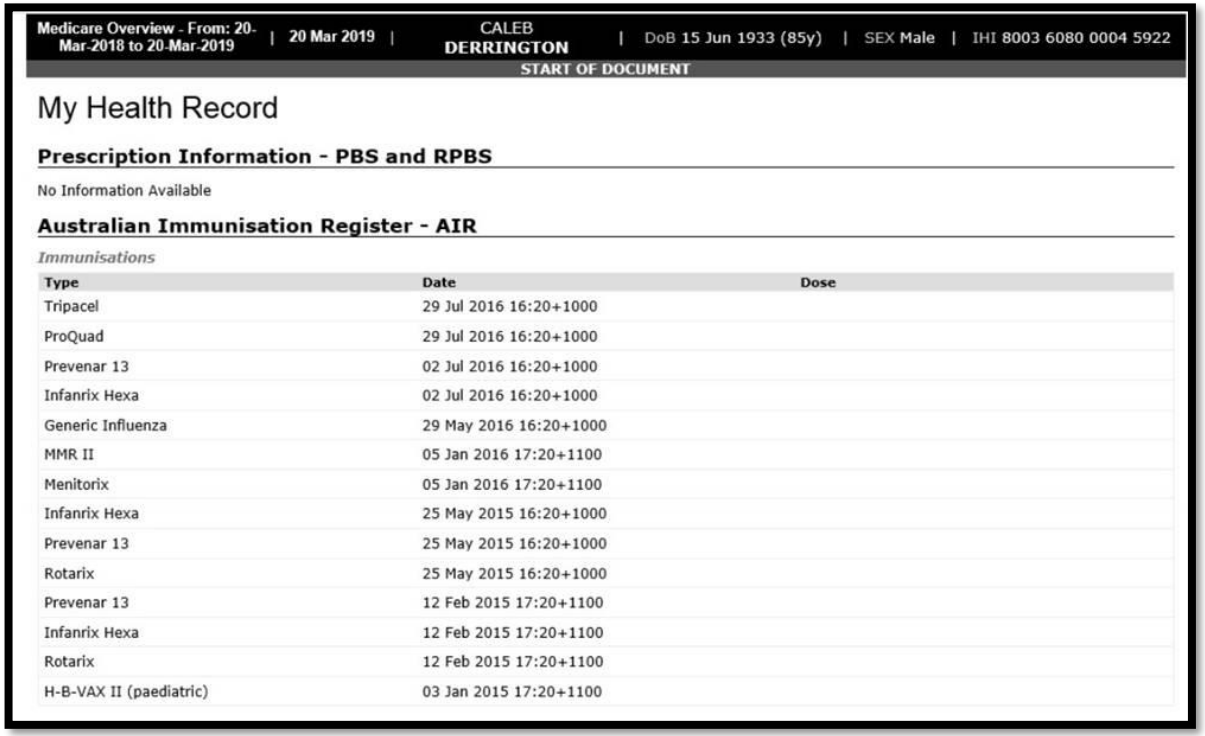
- Confirm with GP
- Add new diagnosis
- Possible referral

Health Assessment: Medical History



- Check AIR for last Pneumovax date

AIR view



Medicare Overview - From: 20-Mar-2018 to 20-Mar-2019 | 20 Mar 2019 | CALEB DERRINGTON | DoB 15 Jun 1933 (85y) | SEX Male | IHI 8003 6080 0004 5922

START OF DOCUMENT

My Health Record

Prescription Information - PBS and RPBS

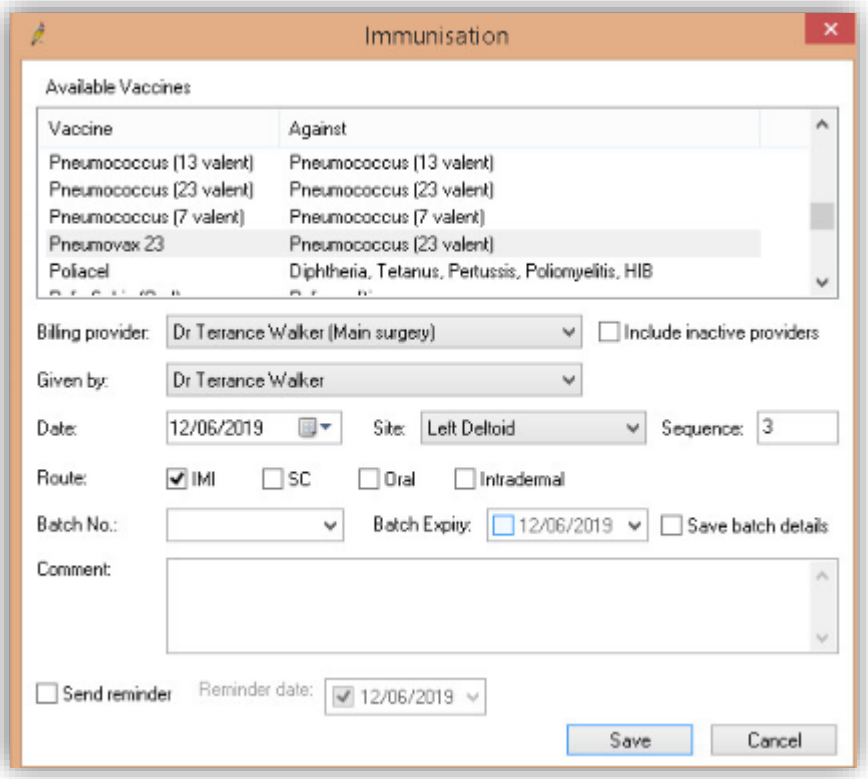
No Information Available

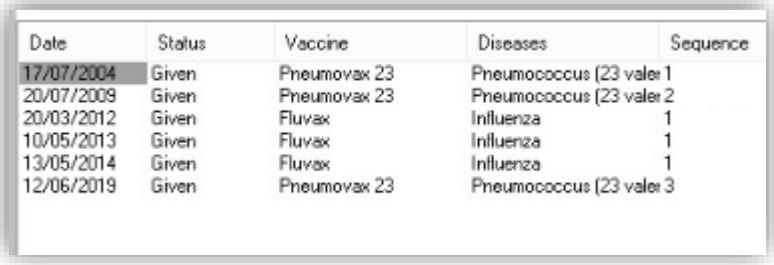
Australian Immunisation Register - AIR

Immunisations

Type	Date	Dose
Tripacel	29 Jul 2016 16:20+1000	
ProQuad	29 Jul 2016 16:20+1000	
Prevenar 13	02 Jul 2016 16:20+1000	
Infanrix Hexa	02 Jul 2016 16:20+1000	
Generic Influenza	29 May 2016 16:20+1000	
MMR II	05 Jan 2016 17:20+1100	
Menitorix	05 Jan 2016 17:20+1100	
Infanrix Hexa	25 May 2015 16:20+1000	
Prevenar 13	25 May 2015 16:20+1000	
Rotarix	25 May 2015 16:20+1000	
Prevenar 13	12 Feb 2015 17:20+1100	
Infanrix Hexa	12 Feb 2015 17:20+1100	
Rotarix	12 Feb 2015 17:20+1100	
H-B-VAX II (paediatric)	03 Jan 2015 17:20+1100	

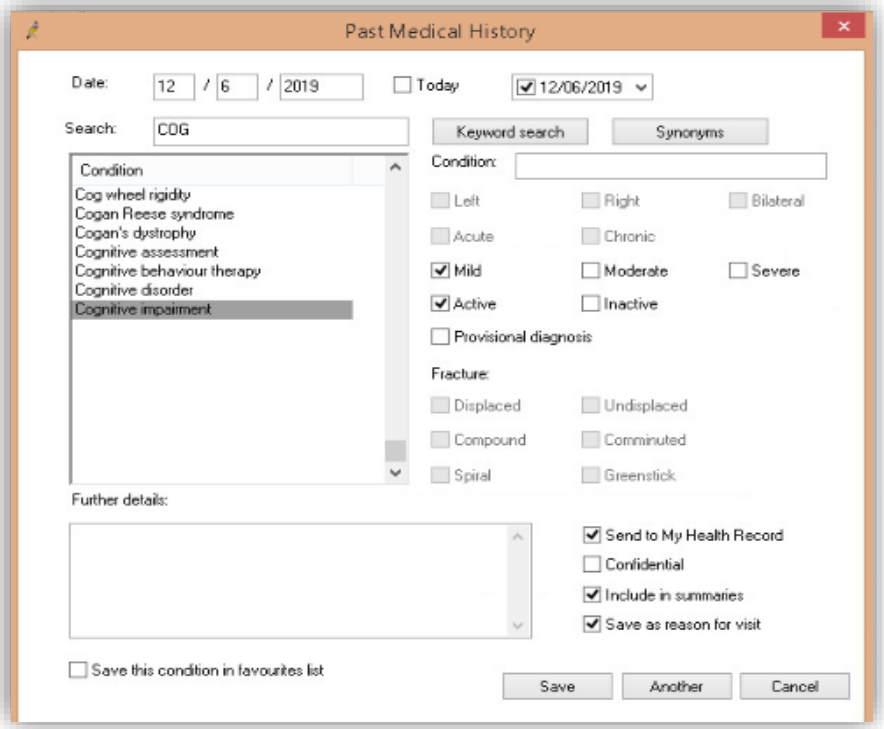
Health Assessment: Pneumovax





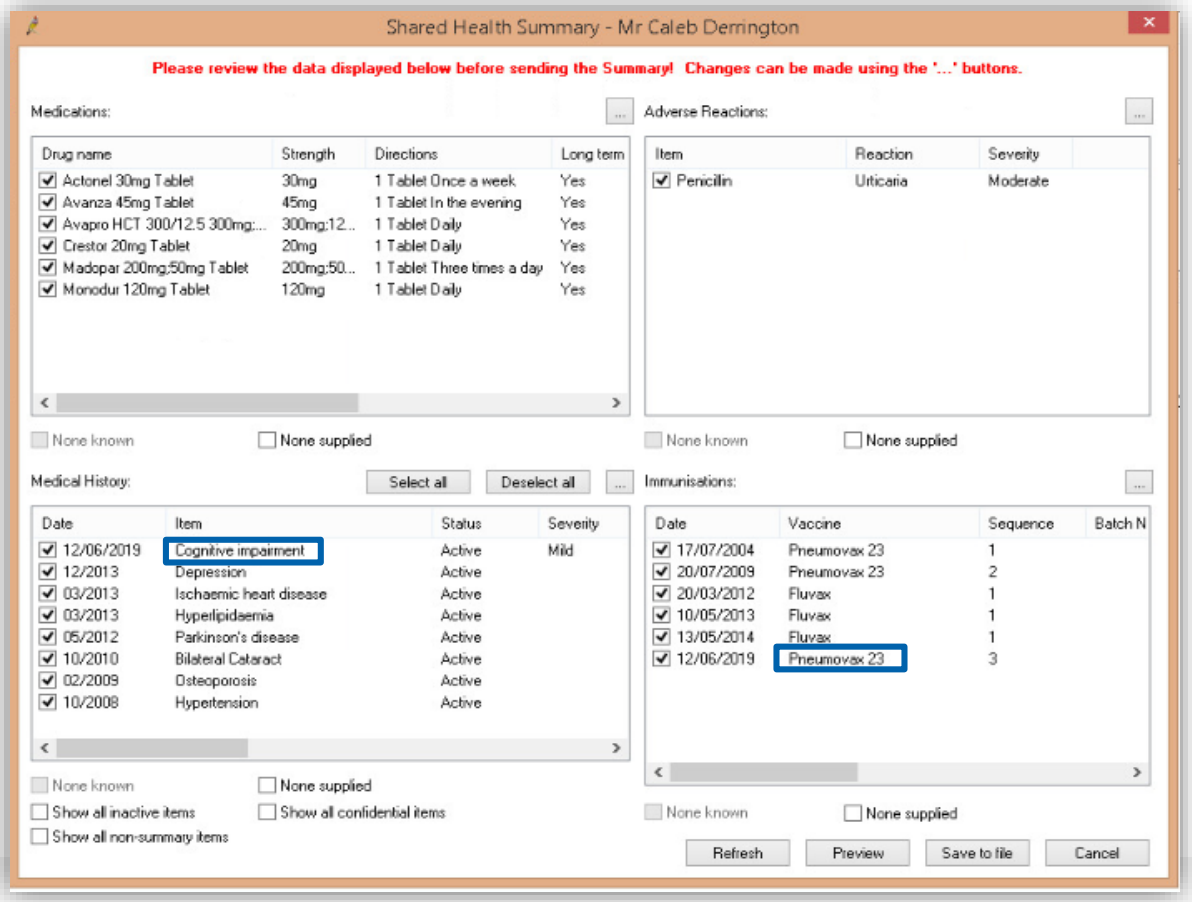
Date	Status	Vaccine	Diseases	Sequence
17/07/2004	Given	Pneumovax 23	Pneumococcus (23 valer	1
20/07/2009	Given	Pneumovax 23	Pneumococcus (23 valer	2
20/03/2012	Given	Fluvax	Influenza	1
10/05/2013	Given	Fluvax	Influenza	1
13/05/2014	Given	Fluvax	Influenza	1
12/06/2019	Given	Pneumovax 23	Pneumococcus (23 valer	3

Health Assessment: New diagnosis



Date	Condition	Severity
10/2008	Hypertension	
02/2009	Osteoporosis	
10/2010	Bilateral Cataract	
05/2012	Parkinson's disease	
03/2013	Ischaemic heart disease	
03/2013	Hyperlipidaemia	
12/2013	Depression	
12/06/2019	Cognitive impairment	Mild

New Shared Health Summary



It may be considered good clinical practice to advise a patient that you will be uploading information to their My Health Record, particularly if this information might be considered sensitive. This approach is recommended by the Australian Medical Association in its guide to using the My Health Record system (section 4.5).

START OF DOCUMENT

NEHTA

Author Dr Phillip Lang (General Medical Practitioner)
Phone 0730230000

MedicalDirector

Adverse Reactions

Adverse Reactions

Substance/Agent	Manifestations
PENICILLINS	• Urticaria - moderate

Medications

Medications

Medication	Directions	Clinical Indication
ACTONEL EC Tablet 35mg	Dose:1; Freq:weekly	Osteoporosis
AVANZA Tablet 30mg	Dose:1; Freq:nocte	Depression
AVAPRO HCT Tablet 300mg/12.5mg	Dose:1; Freq:daily; Instructions:1 daily	Hypertension
CRESTOR Tablet 20mg	Dose:1; Freq:daily	Hyperlipidaemia
MONODUR DURULE SR Tablet 120mg	Dose:1; Freq:daily	Ischaemic heart disease
MADOPAR Tablet 200mg/50mg	Dose:1; Freq:t.i.d.	Parkinson's disease

Medical History

- No Procedures are supplied

Medical History

Item	Date	Comment
Cognitive impairment, mild	27 Aug 2019 ->	
Depression	Dec 2013 ->	
Hyperlipidaemia	Mar 2013 ->	
Ischaemic heart disease	Mar 2013 ->	
Parkinson's disease	May 2012 ->	
Cataract (Both)	Oct 2010 ->	Bilateral
Memory loss	Mar 2009 ->	Mild short-term
Osteoporosis	Feb 2009 ->	
Hypertension	Oct 2008 ->	

Immunisations

Immunisations - Administered Immunisations

Vaccine	Sequence Number	Date
PNEUMOVAX 23		27 Aug 2019
FLUVAX		27 Aug 2019
FLUVAX	1	13 May 2014
FLUVAX	1	10 May 2013
FLUVAX	1	20 Mar 2012
PNEUMOVAX 23	2	20 Jul 2009
PNEUMOVAX 23	1	17 Jul 2004

ADMINISTRATIVE DETAILS

Patient

Name	Mr Caleb DERRINGTON
Sex	Male
Indigenous Status	Neither Aboriginal nor Torres Strait Islander origin
Date of Birth	15 Jun 1933 (86y)
IHI	8003 6080 0004 5922
Entitlements	29507907121 (Medicare Benefits)
Home Address	4 Old Tenterfield Rd, Paddys Flat, NSW, 2469, Australia
Phone	0455555555 (Workplace)

Author

Name	Dr Phillip Lang (General Medical Practitioner)
Organisation	NEHTA
Work Place	400 George Street, Brisbane, QLD, 4001, Australia
Phone	0730230000 (Workplace)

Clinical Document Details

Document Type	Shared Health Summary
Creation Date/Time	27 Aug 2019 11:30+1000
Date/Time Attested	27 Aug 2019 11:30+1000
Document ID	8e99b23c-fd15-4cdd-8d5b-ba7a452b7531
Document Set ID	a8a61e71-35c9-478f-a193-0f10a182bb7c
Document Version	1
Completion Code	Final

Australian Government
Australian Digital Health Agency

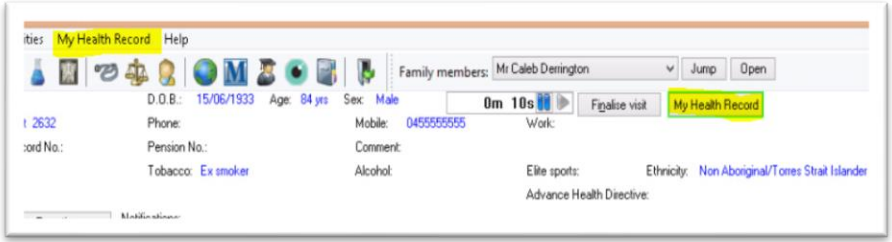
How did My Health Record help you and Caleb?

Nurse	Caleb
Access to **AIR** data showed immunisation status	Received immunisation, avoiding possible hospitalisation
Learned of his recent **illness** and the medicine that was prescribed	Received education about alerting new health care providers with his allergies
Educate patient about his **Advance Care Directive** and how My Health Record could help him with having his wishes respected	Ability to have his wishes respected when in an emergency
Shared up-to-date and accurate information about Caleb	If Caleb was attended by a health care provider who did not know his history – they would be able to provide him with the best of care as relevant information was available.

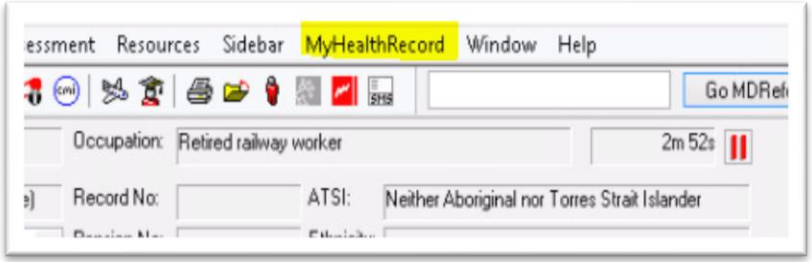
How do you use My Health Record?

Locating My Health Record in the following software examples

Best Practice



Medical Director



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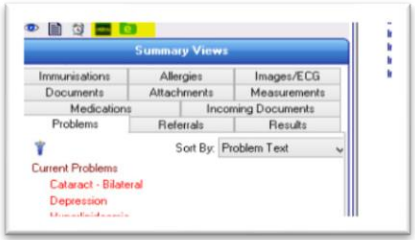

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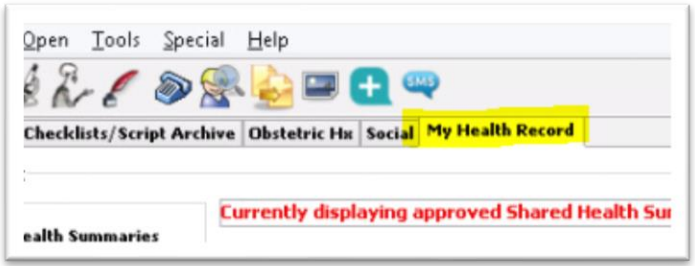
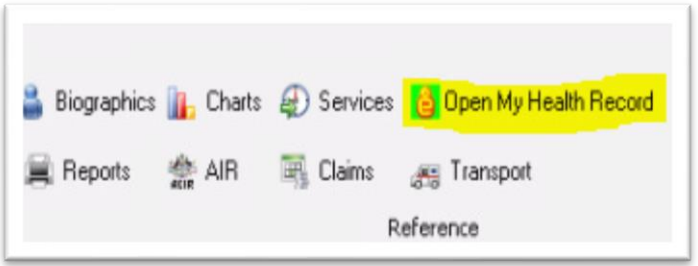


Communicare



myhealthrecord.gov.au

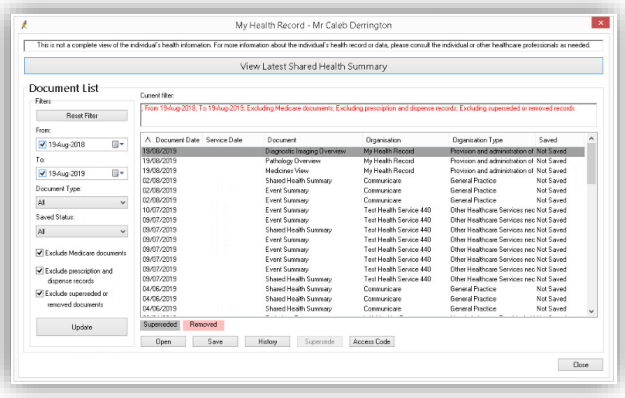
Clinical software summary sheets

Document List

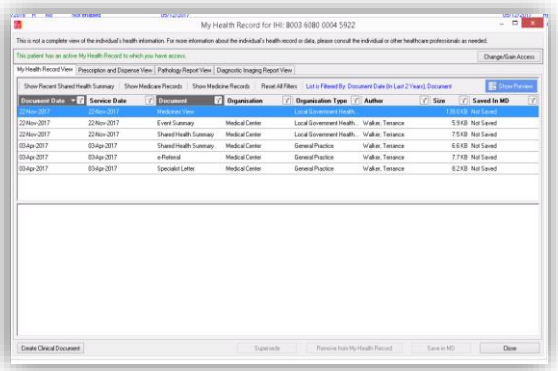
- Did you know that you can…
  - Look at the **Medicines View** to get an idea about all medicine-related information available on the patient's My Health Record?
  - **Pharmacists Shared Medicines List** from the patients regular pharmacist
  - Set **filters** and search for documents by type?
  - Select a **date range** to see all uploaded documents in that time period?
  - View a patient's **immunisation** record (AIR) and Medicare claims information directly via their My Health Record by checking their **Medicare Overview**?

My Health Record document list – various software

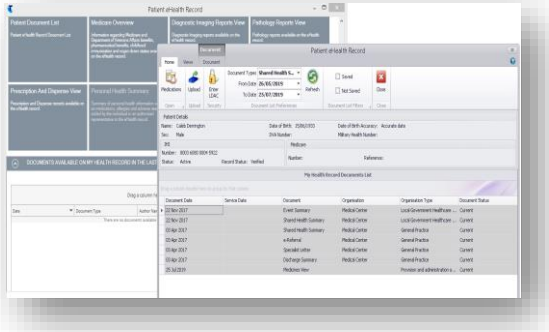
Best practice



Medical Director



Communicare



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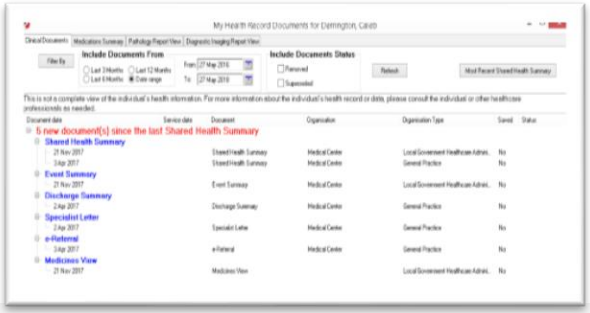

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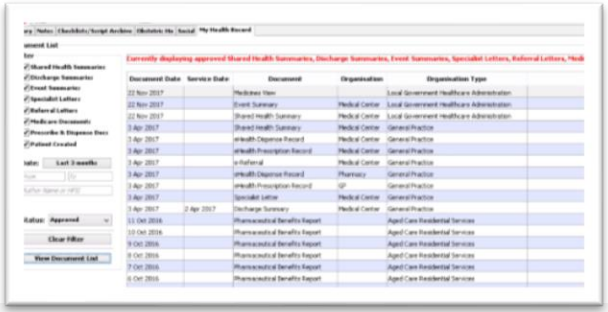
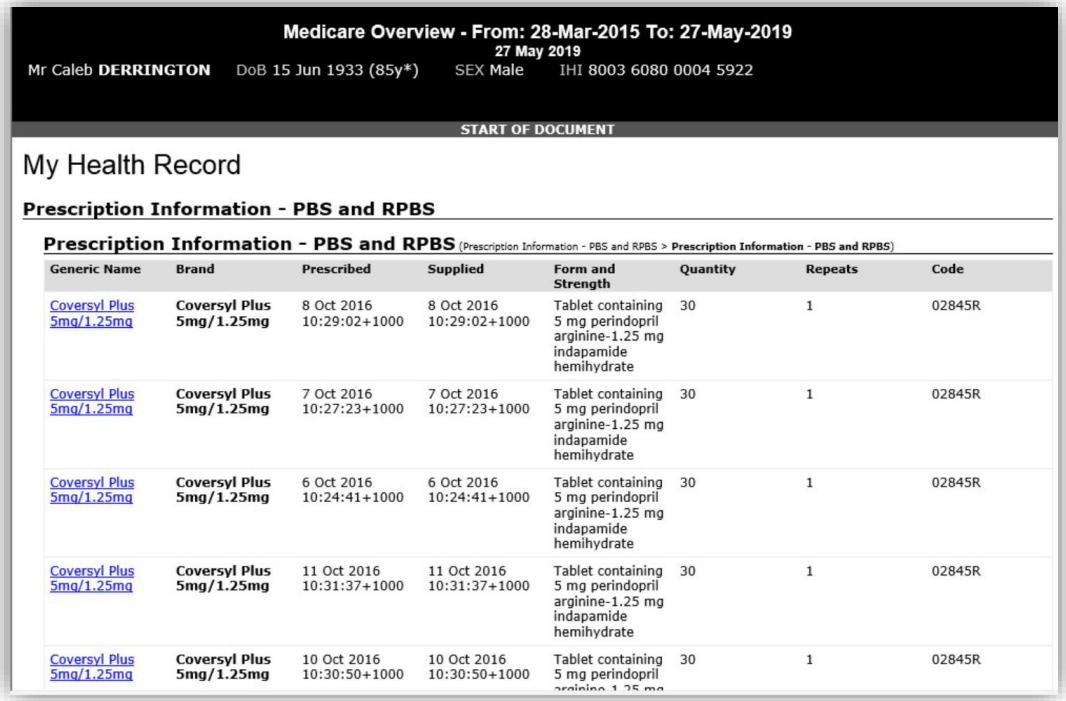


Medicare Overview



Medicare Overview - From: 28-Mar-2015 To: 27-May-2019
27 May 2019
Mr Caleb **DERRINGTON** DoB 15 Jun 1933 (85y*) SEX Male IHI 8003 6080 0004 5922

START OF DOCUMENT

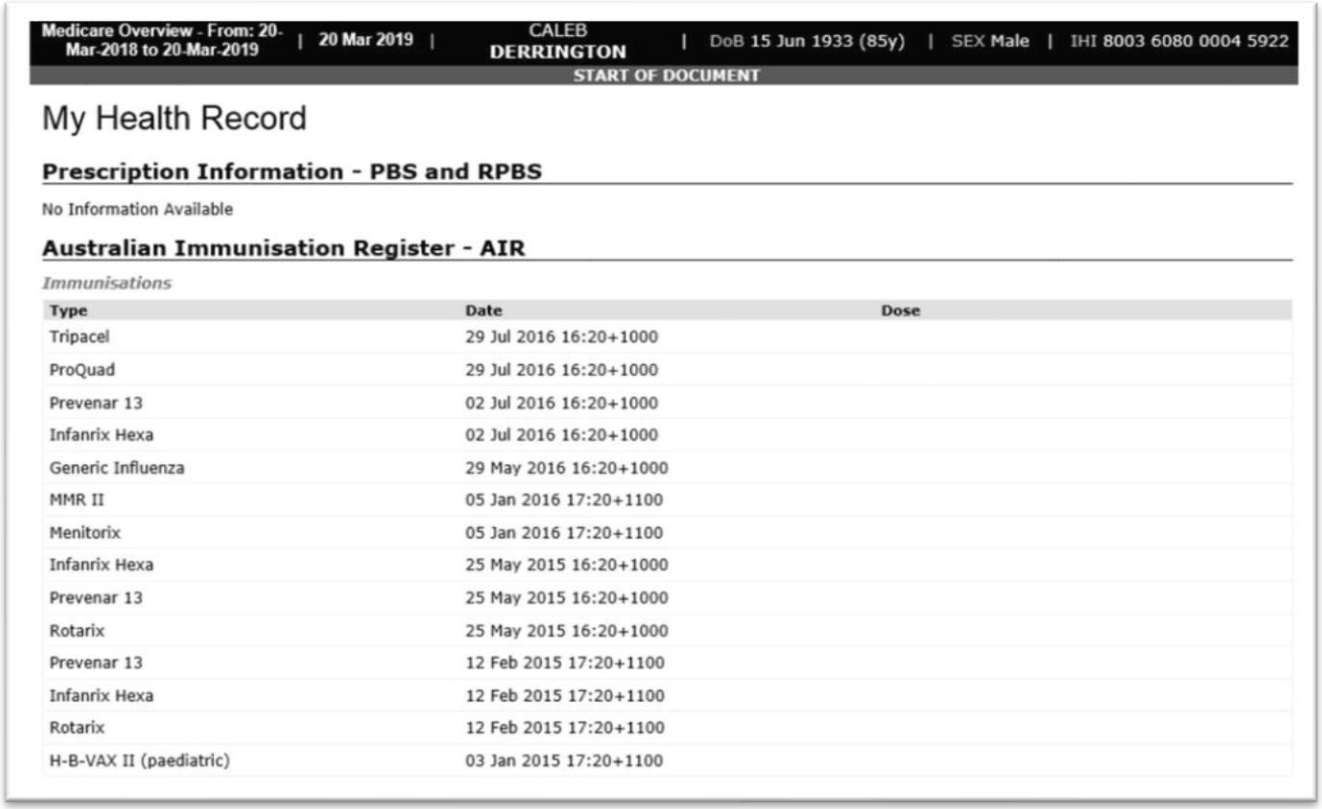
My Health Record

Prescription Information - PBS and RPBS

Prescription Information - PBS and RPBS (Prescription Information - PBS and RPBS > **Prescription Information - PBS and RPBS**)

Generic Name	Brand	Prescribed	Supplied	Form and Strength	Quantity	Repeats	Code
Coversyl Plus 5mg/1.25mg	**Coversyl Plus 5mg/1.25mg**	8 Oct 2016 10:29:02+1000	8 Oct 2016 10:29:02+1000	Tablet containing 5 mg perindopril arginine-1.25 mg indapamide hemihydrate	30	1	02845R
Coversyl Plus 5mg/1.25mg	**Coversyl Plus 5mg/1.25mg**	7 Oct 2016 10:27:23+1000	7 Oct 2016 10:27:23+1000	Tablet containing 5 mg perindopril arginine-1.25 mg indapamide hemihydrate	30	1	02845R
Coversyl Plus 5mg/1.25mg	**Coversyl Plus 5mg/1.25mg**	6 Oct 2016 10:24:41+1000	6 Oct 2016 10:24:41+1000	Tablet containing 5 mg perindopril arginine-1.25 mg indapamide hemihydrate	30	1	02845R
Coversyl Plus 5mg/1.25mg	**Coversyl Plus 5mg/1.25mg**	11 Oct 2016 10:31:37+1000	11 Oct 2016 10:31:37+1000	Tablet containing 5 mg perindopril arginine-1.25 mg indapamide hemihydrate	30	1	02845R
Coversyl Plus 5mg/1.25mg	**Coversyl Plus 5mg/1.25mg**	10 Oct 2016 10:30:50+1000	10 Oct 2016 10:30:50+1000	Tablet containing 5 mg perindopril arginine-1.25 mg	30	1	02845R

AIR Overview



Medicare Overview - From: 20-Mar-2018 to 20-Mar-2019 | 20 Mar 2019 | CALEB DERRINGTON | DoB 15 Jun 1933 (85y) | SEX Male | IHI 8003 6080 0004 5922

START OF DOCUMENT

My Health Record

Prescription Information - PBS and RPBS

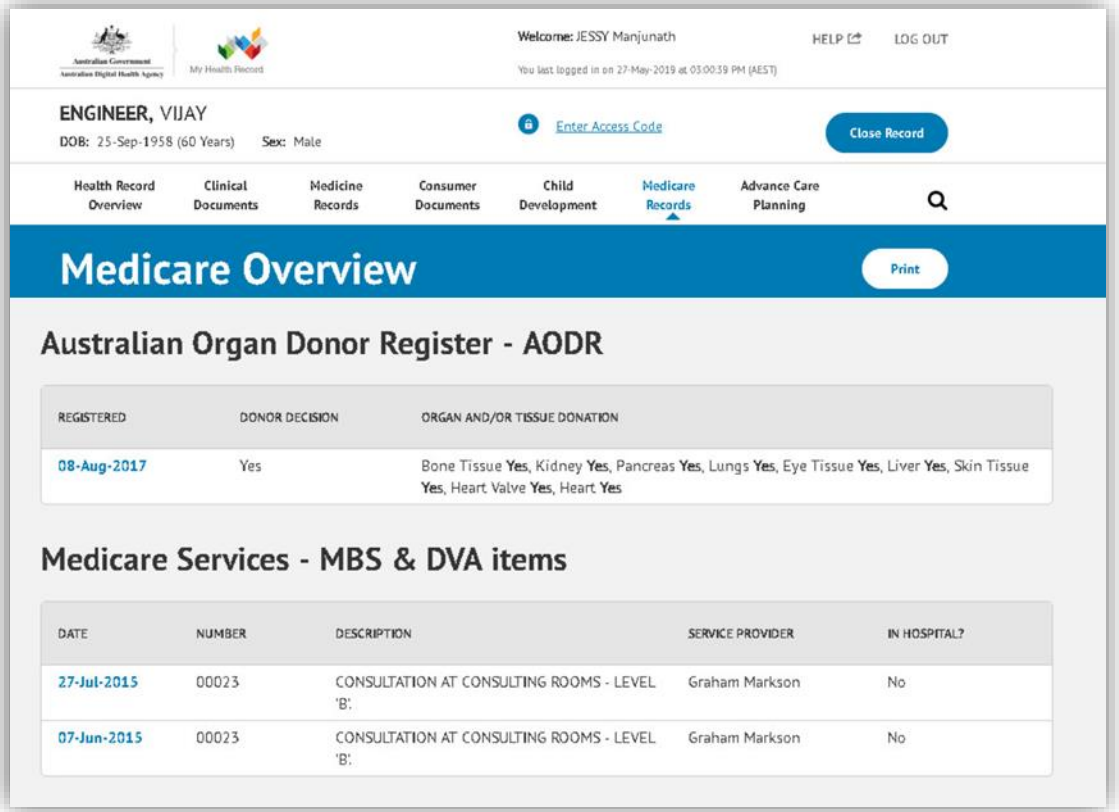
No Information Available

Australian Immunisation Register - AIR

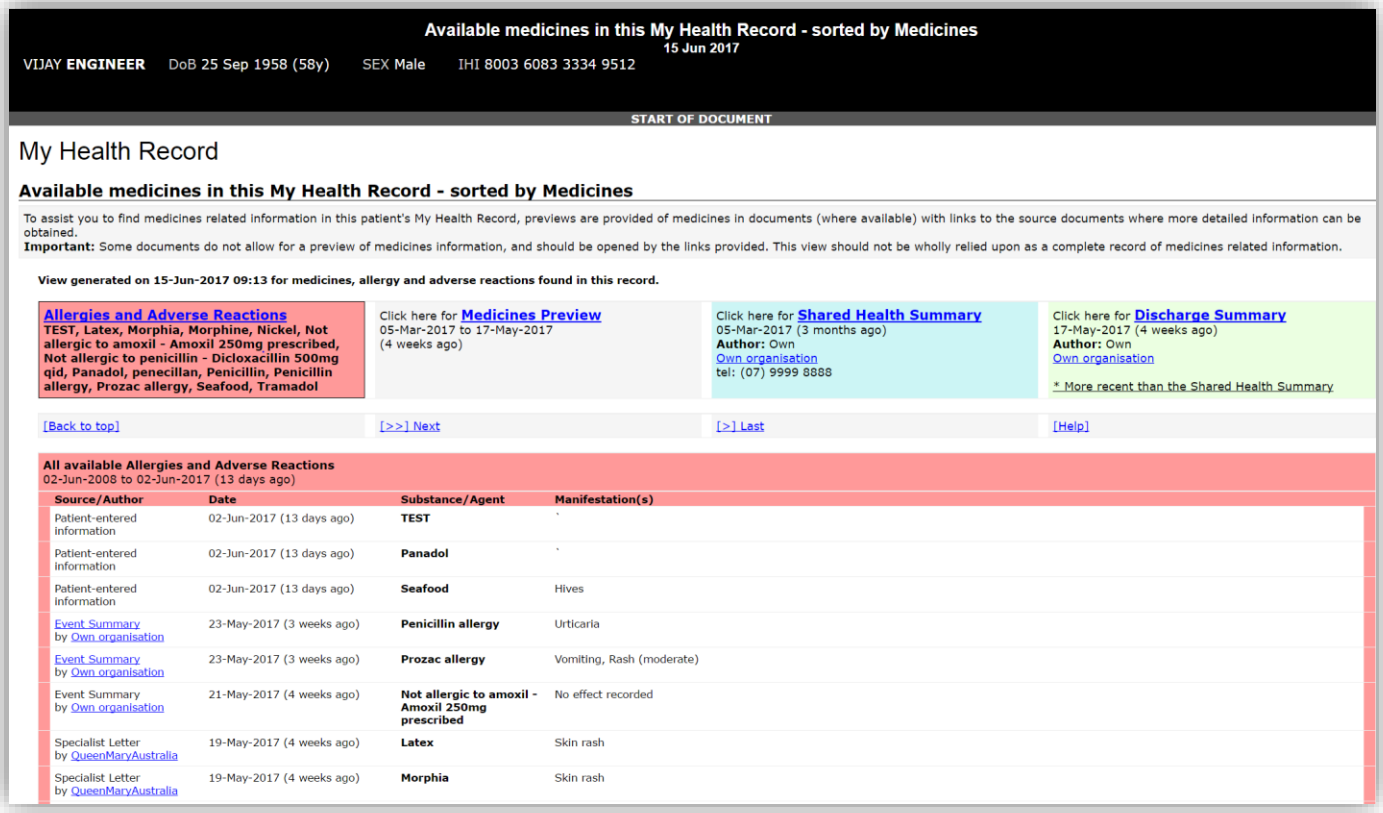
Immunisations

Type	Date	Dose
Tripacel	29 Jul 2016 16:20+1000	
ProQuad	29 Jul 2016 16:20+1000	
Prevenar 13	02 Jul 2016 16:20+1000	
Infanrix Hexa	02 Jul 2016 16:20+1000	
Generic Influenza	29 May 2016 16:20+1000	
MMR II	05 Jan 2016 17:20+1100	
Menitorix	05 Jan 2016 17:20+1100	
Infanrix Hexa	25 May 2015 16:20+1000	
Prevenar 13	25 May 2015 16:20+1000	
Rotarix	25 May 2015 16:20+1000	
Prevenar 13	12 Feb 2015 17:20+1100	
Infanrix Hexa	12 Feb 2015 17:20+1100	
Rotarix	12 Feb 2015 17:20+1100	
H-B-VAX II (paediatric)	03 Jan 2015 17:20+1100	

Where to find the Medicare Overview in the National Provider Portal



Allergies information in My Health Record



Available medicines in this My Health Record - sorted by Medicines
15 Jun 2017

VIJAY **ENGINEER** DoB 25 Sep 1958 (58y) SEX Male IHI 8003 6083 3334 9512

START OF DOCUMENT

My Health Record

Available medicines in this My Health Record - sorted by Medicines

To assist you to find medicines related information in this patient's My Health Record, previews are provided of medicines in documents (where available) with links to the source documents where more detailed information can be obtained.
Important: Some documents do not allow for a preview of medicines information, and should be opened by the links provided. This view should not be wholly relied upon as a complete record of medicines related information.

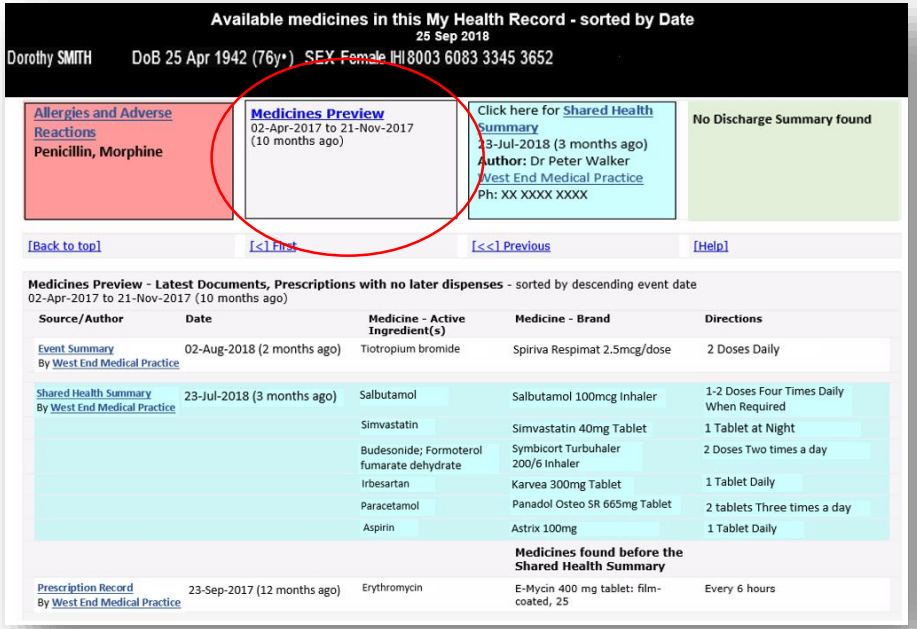
View generated on 15-Jun-2017 09:13 for medicines, allergy and adverse reactions found in this record.

Allergies and Adverse Reactions **TEST, Latex, Morphia, Nickel, Not allergic to amoxil - Amoxil 250mg prescribed, Not allergic to penicillin - Dicloxacillin 500mg qid, Panadol, penecillan, Penicillin, Penicillin allergy, Prozac allergy, Seafood, Tramadol**	Click here for **Medicines Preview** 05-Mar-2017 to 17-May-2017 (4 weeks ago)	Click here for **Shared Health Summary** 05-Mar-2017 (3 months ago) **Author:** Own Own organisation tel: (07) 9999 8888	Click here for **Discharge Summary** 17-May-2017 (4 weeks ago) **Author:** Own Own organisation * More recent than the Shared Health Summary
[Back to top]	[>>] Next	[>] Last	[Help]

All available Allergies and Adverse Reactions
02-Jun-2008 to 02-Jun-2017 (13 days ago)

Source/Author	Date	Substance/Agent	Manifestation(s)
Patient-entered information	02-Jun-2017 (13 days ago)	**TEST**	`
Patient-entered information	02-Jun-2017 (13 days ago)	**Panadol**	`
Patient-entered information	02-Jun-2017 (13 days ago)	**Seafood**	Hives
Event Summary by Own organisation	23-May-2017 (3 weeks ago)	**Penicillin allergy**	Urticaria
Event Summary by Own organisation	23-May-2017 (3 weeks ago)	**Prozac allergy**	Vomiting, Rash (moderate)
Event Summary by Own organisation	21-May-2017 (4 weeks ago)	**Not allergic to amoxil - Amoxil 250mg prescribed**	No effect recorded
Specialist Letter by QueenMaryAustralia	19-May-2017 (4 weeks ago)	**Latex**	Skin rash
Specialist Letter by QueenMaryAustralia	19-May-2017 (4 weeks ago)	**Morphia**	Skin rash

Medicines information in My Health Record



Medicines information can be found in:

- Dispense Records (Pharmacies)
- Prescribing Records (General Practices, Specialists)
- Medicare/PBS Information (Dept Human Services)
- Shared Health Summaries (General Practices)
- Discharge Summaries (Hospitals)
- Event Summaries (All Healthcare Providers)
- Personal Health Summary (entered by the patient)
- Pharmacist Shared Medicines List (PSML) (Pharmacies)

Medicines View – Medicines tab

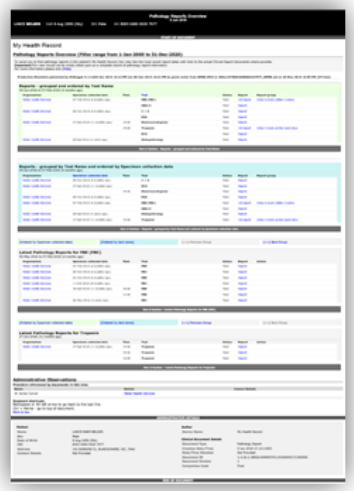
Also coming soon - a Pharmacist Shared Medicines List (PSML)

- A list of medicines that a patient may be taking including:
  - ✓ Prescribed by the patient's doctor
  - ✓ Any non-prescription medicines e.g. over-the-counter
  - ✓ Any complementary medicines such as vitamins and herbal medicines
- Only a pharmacist can prepare and upload a PSML document to a patient's My Health Record at this stage
- A link to the most recent PSML will also be provided in the Medicines Information view.

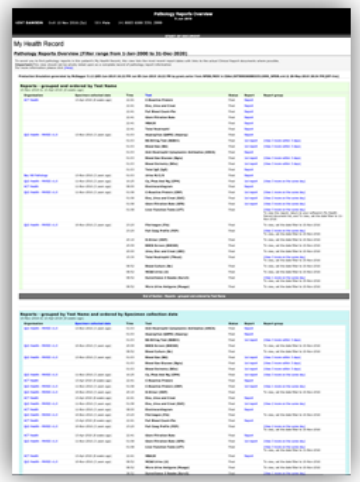
https://www.myhealthrecord.gov.au/for-you-your-family/howtos/pharmacist-shared-medicines-list

Coming soon

Pathology
Reports Overview



Diagnostic Imaging
Reports Overview



Key Considerations

Who can create a shared health summary?

- A shared health summary can be created and uploaded to the My Health Record system by:
  - a Registered Medical Practitioner
  - a Registered Nurse
  - an Aboriginal and Torres Strait Islander Health Practitioner with a Cert IV in Aboriginal and/or Torres Strait Islander Primary Health Care
  - where there is an agreement in place that the healthcare provider is the individual's Nominated Healthcare Provider
- A patient can have only one nominated healthcare provider at a time, who should be delivering coordinated and comprehensive care to the individual. Note: a provider who is not the patient's usual provider could use an event summary instead to upload clinically relevant information to the patient's My Health Record.

Viewing, uploading and removing

- Authorisation to view and upload and upload exists except for uploading when:
  - A Shared Health Summary is uploaded for the first time for by you for your patient (an agreement with the patient is required to establish a Nominated Provider relationship)
  - The patient indicates that they do not want the document to be uploaded
  - Certain State or Territory laws require consent to upload certain sensitive health information
  - Not providing healthcare (You must not view if providing an insurance/pre-employment assessment)
- No obligation to view / upload
- Provider organisations can update (‘supersede’) and remove documents which they have authored
- Emergency access

Withholding uploads

- By law you must not upload a document if the patient requests for it to not be uploaded
- Ensure you are aware about how to withhold the upload
- Ensure you note the withhold in your clinical notes
- Documents which upload by default
  - Prescription records
  - Pathology reports (via request form)
  - Diagnostic imaging reports (via request form)
  - Dispense records
  - Discharge Summaries

myhealthrecord.gov.au

Clinical software summary sheets

Medico-Legal Aspects

Uploading incorrect information

Healthcare provider organisations are under an obligation to take reasonable steps to upload **accurate and up-to-date** information (this obligation already exists when sharing patient information with other providers)

Acting on incorrect information

My Health Record aids in clinical decision-making and providers should rely on their own clinical judgement when using third party information

Role of the practice/community nurse and intersections with **My Health Record**

Patient care
Viewing clinical information in My Health Record

Agent of connectivity
Uploading Shared Health Summaries* and Event Summaries

Educator
Informing patients, peers and colleagues about My Health Record

Quality Controller
Ensuring data is accurate, complete and up-to-date

Organiser
Ensuring patient privacy is maintained

Problem-solver
Build practice capacity to adapt to change

Australian Government
Australian Digital Health Agency

My Health Record

Data Quality Checklist for all 'active' patients

1. **Demographics – are the contact details up-to-date?**
   - Double-click on the patient's telephone number to check and update details
2. **Medication List – is the Current Meds list accurate?**
   - Right click to delete/cease medications no longer relevant (they can then be found in the Old/Past Scripts thereafter)
   - If none, tick No medications
3. **Past History List – does it contain only significant conditions that a hospital or specialist would need to know?**
   - Right click to edit, delete or add new
   - If none, tick No significant past history (PMH) box
4. **Allergies – have you also recorded adverse reactions?**
   - Double-click in allergies box and Add, Edit, Delete
   - If none, tick No Known Allergies/Adverse Reactions/Nil Known
5. **Immunisations – have immunisations been recorded?**

Download the Data Quality Checklist

www.myhealthrecord.gov.au > For healthcare professionals > View and upload clinical information > Improve data quality and safety > Data quality checklist

More on improving data quality and safety:

Next steps

Next steps

- Familiarise yourself with the My Health Record **security and access policy** of your organisation
- Discuss with your employer how they would like you to interact with My Health Record
- If you no longer require access to My Health Record, ask the organisation to disable your access
- Always keep your **password secure** and not share it with others
- When you join a new organisation provide them with your **HPI-I** so you can access My Health Record to provide care to your patients
- Participate in ongoing training (Take part in local face-to-face **training** sessions or online training on My Health Record)
- Find out how you can view and upload within your clinical software
- Start using My Health Record today!

Self-paced eLearning modules

www.training.digitalhealth.gov.au

Training Resources

Clinical software simulators

Log on anytime and practise with a ‘test’ patient.

www.myhealthrecord.gov.au > For healthcare professionals > Access education and training resources

Summary Sheets

Overview and How-to sheets with instructions for viewing and uploading

myhealthrecord.gov.au

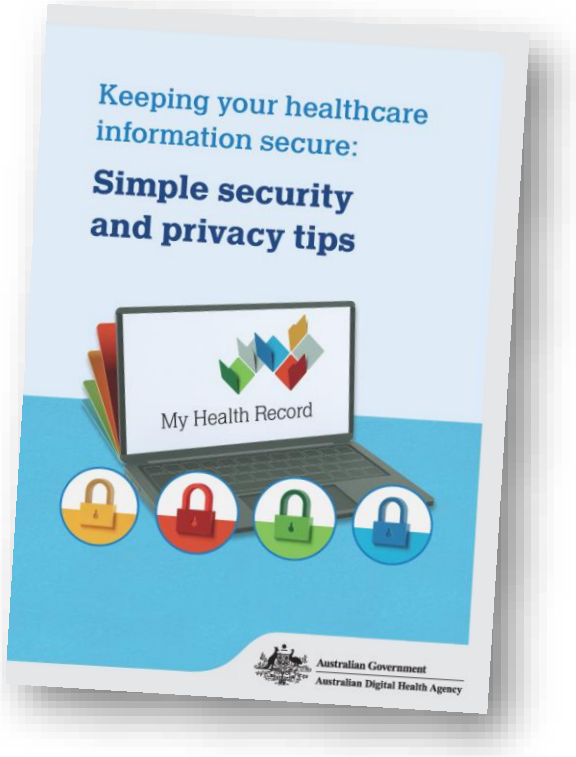
Clinical software summary sheets

Consumer access controls

Videos about consumer privacy and access settings are available on the My Health Record website or via YouTube:

- Record access controls - https://youtu.be/yHtOLCRpNho
- Document access controls - https://youtu.be/iSbNN7QJjlM

Information is also available in the Simple security and privacy tips brochure:



Home › For you & your family › Control your privacy and security

Simple security tips for healthcare consumers

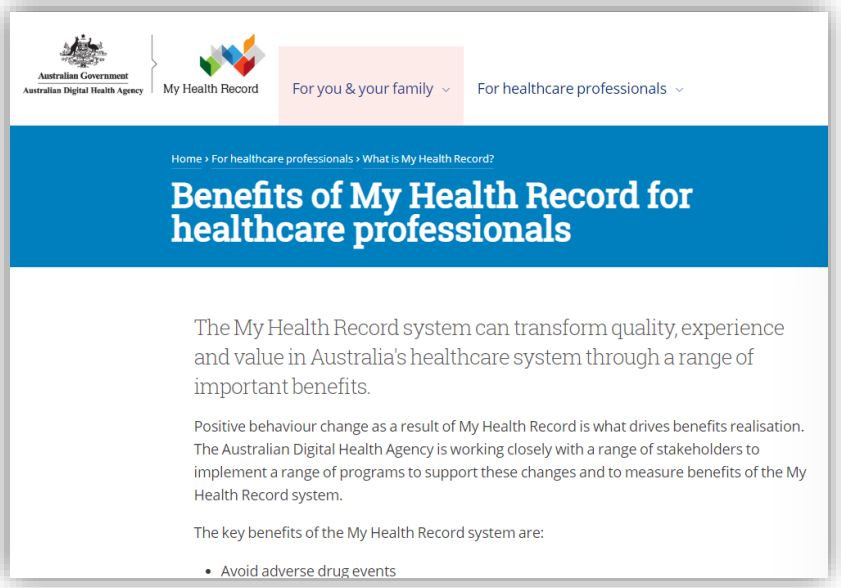
myhealthrecord.gov.au

Simple security tips

Australian Government
Australian Digital Health Agency

Useful Resources/Links

- Benefits of My Health Record for healthcare professionals
- Register and set up access
- View and upload clinical information
- Understand privacy, security and consent
- Access training and resources
- Support and inform patients/residents
- Get help and support



myhealthrecord.gov.au

Further information and support

My Health Record

My Health Record

Web: www.myhealthrecord.gov.au

My Health Record Help line: 1800 723 471

(select 2 for providers)

Australian Government

Australian Digital Health Agency

Australian Digital Health Agency

Web: www.digitalhealth.gov.au

Email: help@digitalhealth.gov.au

Benefits of **My Health Record**

Individuals

- Being safe in an emergency
- Being in control of my health
- Telling my story for me

Health sector

- Improved continuity of care
- Reduced duplication and wasted resources

Healthcare provider organisation

- More time to provide health care
- Improved decision support

Real stories

Michelle

“Recently, I was with a patient who had been discharged from Mackay Hospital. When we went online to look at their record, the **discharge summary** was there. It was great to see it so quickly after their visit, as sometimes it can take up to a month for us to receive a patient’s summary.”

Richard

“When some patients have more than 20 **scripts**, they would be hard pressed to remember all of them so My Health Record is a godsend for them.”

https://www.nqphn.com.au/health-record-nurses-tale/

Start using **My Health Record** today

Australian Government
Australian Digital Health Agency

Questions

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